mydlink cloud services

DCS-2210L

Full HD PoE Day/Night Network Camera
Cloud Camera
Quick Install Guide
D-Link®

Package Contents

DCS-2210L Full HD PoE Day/Night Network Camera

CAT5 Ethernet Cable

Power Adapter

Quick Install Guide

If any of the above items are missing, please contact your reseller.

Minimum Requirements

Computer with:
- 1.3GHz processor or above and at least 128MB of RAM
- Windows® 8, 7, Vista®, or Mac OS® X (10.6 or higher)

Web Browser:
- Internet Explorer® 8, Firefox® 12, Safari® 5, or Chrome™ 20 or higher
- Installed and enabled Java and ActiveX® controls

Network Device and Service:
- A switch with a 10/100 PoE port* or a standard switch with the included power adapter
- A router with an Internet connection for remote access (we recommend a D-Link Cloud Router)
- An e-mail account (required to create a mydlink® account)

For mydlink and mydlink app requirements refer to:
- http://www.mydlink.com

Note: If you have a switch that supplies PoE , you can simply connect the camera to the switch with the included Ethernet cable to power the camera.
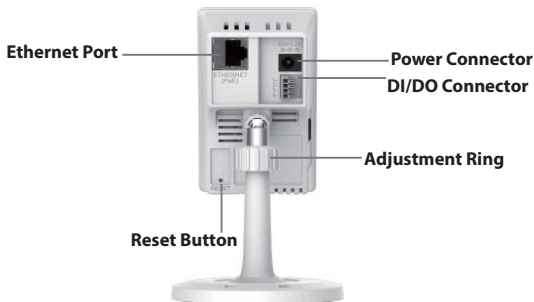
Product Overview
Front

Camera Lens

Microphone

Status LED

Light Sensor

Infrared LED

Speaker

PIR Sensor

Back

Ethernet Port

Power Connector

DI/DO Connector

Adjustment Ring

Reset Button

Zero Configuration Setup

The Zero Configuration Setup will only work with a registered Cloud Router and an active mydlink account. Your Cloud Router will automatically assign your network settings to your camera, and add it to your mydlink account.

If you do not have a D-Link Cloud Router, skip to the **Easy Setup** section on the next page.

1 Attach the power supply to the power connector located on the back of the DCS-2210L and connect it to a wall outlet or power strip. Power is confirmed when the Power LED is lit.

Note: If you want to power your camera using Power over Ethernet (PoE), you can simply connect the Ethernet cable and move the camera to its intended location.

2 Connect the included Ethernet cable to the Ethernet port located on the back of the DCS-2210L and connect it to your Cloud Router.

3 From a computer connected to the Internet, open a Web browser, go to **http://www.mydlink.com** and log into your mydlink account. Once mydlink detects your camera, a *Zero Configuration* notice will appear (at the bottom of the screen). Click on the notification and a confirmation request will appear. Click **Yes** to add the camera to your account.

Your setup is complete!

Easy Setup (All Other Routers)

If you do not have a D-Link Cloud Router, you can use any Windows or Mac computer to go through the Setup Wizard, which will guide you through the installation process, from connecting your hardware to configuring your camera.

> Download the Setup Wizard from **http://www.mydlink.com/support.**

Windows Users - Download the **Windows Setup Wizard** files to your computer.

Mac Users - Download the Mac **OS Setup Wizard**. Open the **SetupWizard** file and launch the application.

Within about 20-30 seconds, the Setup Wizard will open, which will guide you step-by-step through the installation process from connecting your hardware to configuring your camera and registering it with your mydlink account.

Launch mydlink

mydlink is a Web-based service that allows you to view and control your mydlink-enabled devices through any computer connected to the Internet. If you register your DCS-2210L with mydlink, you will be able to remotely access your camera from the **www.mydlink.com** website.

1 Open a Web browser and go to **http://www.mydlink.com**.

2 Sign in to your mydlink account. (If you don't have an account, click on **Not Registered?** and follow the instructions.)

3 From the home screen, you can view all devices that have been linked to your mydlink account. Select your camera from the device list, and your camera's *Live Video* will appear.

- Make sure that your browser supports both Java and ActiveX®, and that the latest versions of both have been installed and enabled.
- Windows does not have Java installed by default. You can download it from **http://www.java.com**.
- In Mac OS X 10.7.x, Java applets are disabled by default. Click the **Finder** > **Applications** > **Utilities** > **Java Preferences** and check the **Enable applet plug-in and Web Start applications** option.
- The ActiveX controls in IE will install automatically if needed. We suggest that you make sure that you have enabled the related options in **Tools** > **Internet Options** > **Security** > **Custom Level**.

Note: If you experience issues registering this camera with your mydlink account, or if you purchased an open box or resold unit, perform a hard reset by pressing and holding the reset button on the device for 10 seconds while the device is powered on. If you are returning the device to the place of purchase, please perform the hard reset procedure to clear the device of any personal data.

mydlink Apps
mydlink Lite App (Free)

The mydlink Lite app lets you conveniently manage all your mydlink-enabled devices right from your mobile device.

Search for "mydlink lite" on the App Store, Google Play, or the Windows Phone Store. Download and install the app on your smartphone or tablet when connected to the Internet. You can also find the app by scanning the QR code below with a QR code scan app.

mydlink+ App (Paid - Tablet Only)

Search for the word "mydlink+" on the App Store or Google Play. Download and install the app on your tablet when connected to the Internet. You can also find the app by scanning the QR code below with a QR code scan app.

*Note: Tablet users can buy the mydlink+ app in order to view multiple cameras at the same time without a PC.*

Mount the Camera

Please refer to the steps below to assist you with mounting the camera.

We suggest that you configure the camera before mounting.

1. Place the mounting base where you want to position the camera, and use a pencil to mark the points where you will drill the holes.
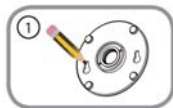
*Note: With PoE, it is not necessary to place the camera close to a power outlet.*

2. Use proper tools to drill two holes where you marked. Insert the screws into the holes. If the wall is made out of concrete, drill the holes first, insert the plastic anchors and then insert the screws.
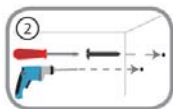

   **Note:** *When you tighten the screws, leave 3mm for fitting the mounting base over the screw-heads.*

3. Place the mounting base over the screws that are inserted into the wall or ceiling. Make sure to fit the screw-heads over the big holes in the base, and slide it downward to lock firmly in place. Lightly pull the base forward to make sure that it is locked.
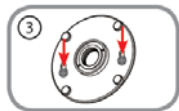
4. Place the base cover on the base and screw the camera stem clockwise into the mounting base.
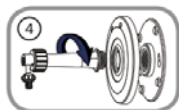
5. Adjust the angle of the camera as desired, then tighten the collar on the camera stem to lock it in place.
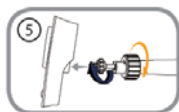
FAQs

1. What is a mydlink No.? What is it used for?

Each camera has a unique eight-digit mydlink No. which will be shown on the label on the back of your camera. This eight-digit number identifies your device, and is required to add your device to your mydlink account.

2. What can I do if my DCS-2210L is not working correctly?

- To make sure your hardware is installed correctly, check to see if:
  - the power LED is lit solid green
  - your Internet connection is working
  - your router's LAN & WAN connections are okay
  - your router supports UPnP*
  - your camera is on the same network as your PC
  - both your PC and camera have a working Internet connection
- If your camera is still not working, check your router and make sure it has the latest firmware.

3. What can I do if I forget my password?

If you forget your password, you must reset the camera. Unfortunately, this process will change your settings back to factory default. To reset the camera, locate the reset button on the back of the camera. With the camera powered on, use an unfolded paper clip to hold the button down for 10 seconds.

Reset Button

4. Why is there a white haze when viewing in night vision mode?

When viewing in night vision mode, the IR lights on the camera may be reflecting off a nearby surface. Try repositioning the camera in order to avoid glare from IR LEDs.

Notes

Technical Support

This guide is only for the first time configuration. Refer to the user manual to learn more, or visit **http://support.dlink.com** (USA) or **http://support.dlink.ca** (Canada) for more information. Also feel free to contact us through our website.

USA

🏠 http://support.dlink.com

Canada

🏠 http://support.dlink.ca