



User Manual

Outdoor HD Wireless Network Camera Cloud Camera

DCS-2330L

Preface

D-Link reserves the right to revise this publication and to make changes in the content hereof without obligation to notify any person or organization of such revisions or changes. Information in this document may become obsolete as our services and websites develop and change. Please refer to the www.mydlink.com website for the most current information.

Manual Revisions

Revis	ion	Date	Description
1.0)	January 16, 2014	DCS-2330L Revision A1 with firmware version 1.00

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Product Overview Package Contents



Outdoor HD Wireless Network Camera



CAT5 Ethernet cable



Power adapter (Pre-Attached)



Quick Install Guide

If any of the above items are missing, please contact your reseller.

Note: Using a power supply with a different voltage than the one included with your product will cause damage and void the warranty for this product.

Introduction

Congratulations on your purchase of the DCS-2330L Outdoor HD Wireless Network Camera. The DCS-2330L is a versatile and unique solution for your small office or home. Unlike a standard webcam, the DCS-2330L is a complete system with a built-in CPU and web server that transmits high quality video images for security and outdoor surveillance. The DCS-2330L can be accessed remotely, and controlled from any computer or mobile device over your local network or through the Internet via a web browser or apps. The simple installation and intuitive web-based interface offer easy integration with your Ethernet/Fast Ethernet or 802.11n/g wireless network. The DCS-2330L also comes with remote monitoring and motion and sound detection features for a complete and cost-effective home security solution.

System Requirements

- Computer with Windows® 8/7/Vista®/XP (SP3), or Mac OS® X (10.5 or higher)
- PC with 1.3GHz or above and at least 128MB RAM
- Internet Explorer 8, Firefox 12, Safari 4, or Chrome 20 or higher version with Java installed and enabled
- Existing 10/100 Ethernet-based network or 802.11g/n wireless network
- Internet connection (for mydlink services)

Features

Simple to Use

The DCS-2330L is a stand-alone system with a built-in CPU, requiring no special hardware or software. The DCS-2330L supports both ActiveX mode for Internet Explorer and Java mode for other browsers such as Firefox® and Safari®.

Supports a Variety of Platforms

Supporting TCP/IP networking, HTTP, and other Internet related protocols. The DCS-2330L can also be integrated easily into other Internet/Intranet applications because of its standards-based features.

Web Configuration

Using a standard Web browser, administrators can configure and manage the Network Camera directly from its own Web page via Intranet or Internet. This means you can access your DCS-2330L anytime, anywhere in the world.

Broad Range of Applications

With today's high-speed Internet services, the Network Camera can provide the ideal solution for delivering live video images over the Intranet and Internet for remote monitoring. The Network Camera allows remote access using a Web browser for live image viewing, and allows the administrator to manage and control the Network Camera anytime, anywhere in the world. Many applications exist, including industrial and public monitoring of homes, offices, banks, hospitals, child-care centers, and amusement parks.

Remote Monitoring Utility

The D-ViewCam application adds enhanced features and functionality for the Network Camera and allows administrators to configure and access the Network Camera from a remote site via Intranet or Internet. Other features include image monitoring, recording images to a hard drive, viewing up to 32 cameras on one screen, and taking snapshots.

IR LED for Day and Night Functionality

The built-in infrared LEDs enables night time viewing of up to 16 feet (5 meters).

IP65 Weatherproof Housing

The DCS-2330L uses an IP65 weatherproof housing, allowing you to rest assured that in the toughest of conditions, it will continue to provide round-the-clock surveillance.

802.11n Wireless or Ethernet/Fast Ethernet Support

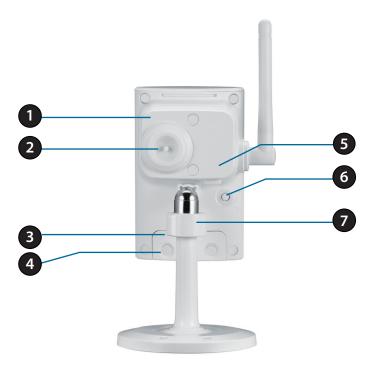
The DCS-2330L offers wireless 802.11n and Ethernet/Fast Ethernet connectivity, making the DCS-2330L easy to integrate into your existing network environment. The DCS-2330L works with a 10Mbps Ethernet based network or 100Mbps Fast Ethernet based network for traditional wired environments, and works with 802.11n routers or access points for added flexibility. The Site Survey feature also allows you to view and connect to any available wireless networks.

Hardware Overview Front



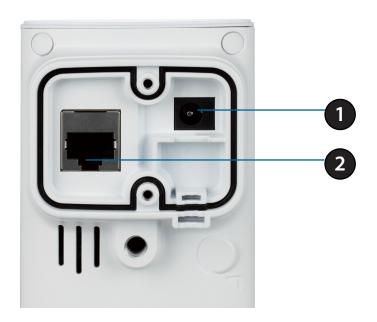
1	Camera Lens	Records video of the surrounding area
2	Light Sensor	The light sensor measures the lighting conditions and switches between color and infrared accordingly
3	Microphone	Records audio from the surrounding area
4	PIR	Passive Infrared sensor for motion detection
5	IR LED	Infrared LED illuminates the camera's field of view at night
6	WPS Status LED	Indicates the WPS connection status of the camera
7	Power/Status LED	Indicates the camera's current status
8	Antenna	Outdoor wireless antenna

Rear: External



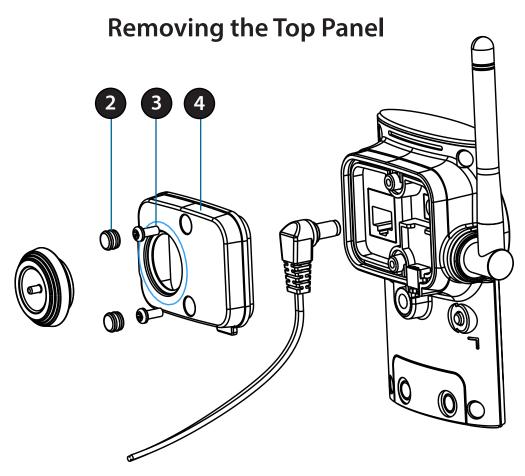
1	Weatherproof Cover Weatherproof protective panel	
2	Protective Cable Cover Weatherproof cable connection cover	
3	Weatherproof Cover	Weatherproof cover for the microSD Card slot and reset button
4	Weatherproof Screw Covering	Weatherproof protective covering for enclosure screws
5	Power Cable Receptacle	Connects to the included DC 5V power adapter
6	WPS Button	Press this button, then press the WPS button for 5 seconds on your router to set up a wireless connection automatically
7	Adjustment Ring	Tighten or loosen the adjustment ring to adjust the camera's position

Rear: Internal





1	DC Power Connector	Connected to the included DC 5V power adapter
2	RJ45 Ethernet Port	RJ-45 connector for Ethernet
3	Reset Button	Use a paperclip or similar tool to press and hold the recessed button for 10 seconds to reset the camera
4	SD Memory Card Slot	Insert a microSD card for storing recorded images and video



Step 1:

Place the camera face down on a non-slip flat surface.

Step 2:

Carefully pry out the two protective rubber screw coverings using a thin flat blade.

Step 3:

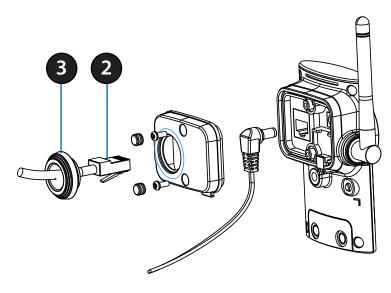
Undo the two screws using a Phillips #00 Screwdriver.

Step 4:

Lift off the protective panel.

Note: To ensure that the camera stays weatherproof, users are advised to ensure that all the rubber seals are secured firmly in place.

Replacing the Ethernet Cable



Step 1:

Follow the steps outlined in "Removing the Top Panel" on page 10.

Step 2:

Unplug the Ethernet cable from the RJ-45 connector.

Step 3:

Carefully remove the weatherproof cable connection cover.

Step 4:

Attach the weatherproof cable connection cover to the new Ethernet cable.

Step 5:

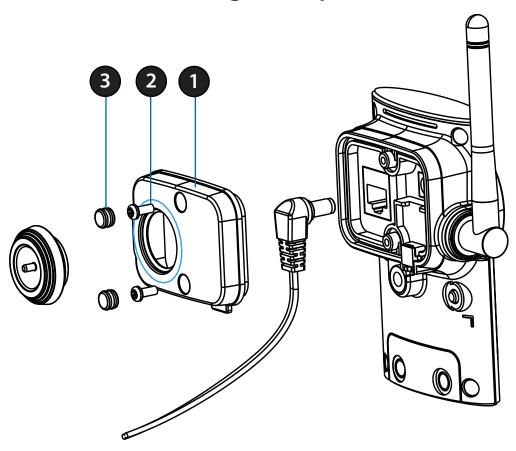
Plug the new Ethernet cable into the RJ-45 connector.

Step 6:

Follow the steps outlined in "Reattaching the Top Panel" on page 12.

Note: To avoid damage to the weatherproof aspects of the camera, users are advised not to remove the rear cable connection covering. To use a longer Ethernet cable install a coupling adaptor.

Reattaching the Top Panel



Step 1:

Seat the protective panel, ensuring a tight fit with the inlaid rubber seal.

Step 2:

Replace the two screws. Ensure that the screws are tightened firmly.

Step 3:

Firmly replace the protective rubber screw coverings.

Note: To ensure that the camera stays weatherproof, users are advised to ensure that all the rubber seals are secured firmly in place.

Removing the Bottom Panel

Step 1:

Place the camera face down on a non-slip flat surface.

Step 2:

Carefully pry out the two protective rubber screw coverings using a thin flat blade.

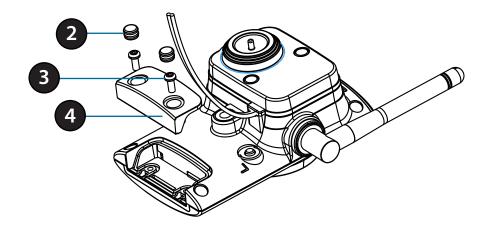
Step 3:

Undo the two screws using a Phillips #00 Screwdriver.

Step 4:

Lift off the protective panel.

If you need to install an microSD memory card please skip to "Installing an SD Memory Card" on page 14.



Using the Reset Button

If you need to use the Reset Button follow these steps.

Step 1:

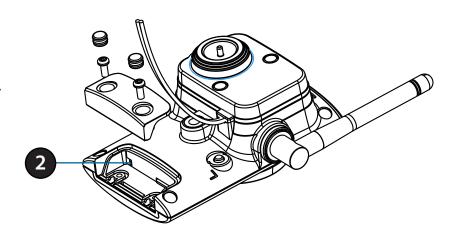
Follow the steps outlined in "Removing the Bottom Panel" on page 13.

Step 2:

Using a paperclip or similar tool, press and hold the Reset Button for 10 seconds. This will reset the device to it's factory settings.

Step 3:

Follow the steps outlined in "Reattaching the Bottom Panel" on page 14.



Installing an SD Memory Card

Step 1:

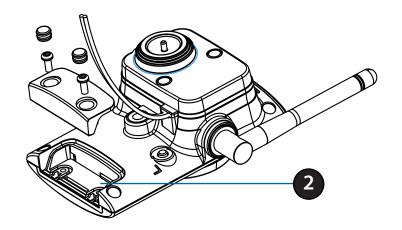
Follow the steps outlined in "Removing the Bottom Panel" on page 13.

Step 2:

Insert a microSD memory card into the slot, with the notch facing right.

Step 3:

Follow the steps outlined in "Reattaching the Bottom Panel" on page 14.



Reattaching the Bottom Panel

Step 1:

Seat the protective panel, ensuring a tight fit with the inlaid rubber seal.

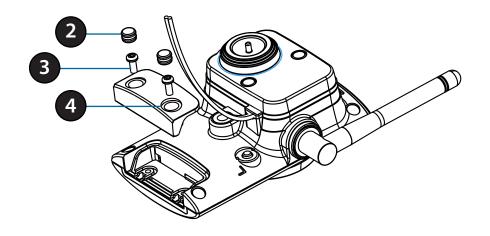
Step 2:

Replace the two screws. Ensure that the screws are tightened firmly.

Step 3:

Firmly replace the protective rubber screw coverings.

Note: To ensure that the camera stays weatherproof, users are advised to ensure that all the rubber seals are secured firmly in place.

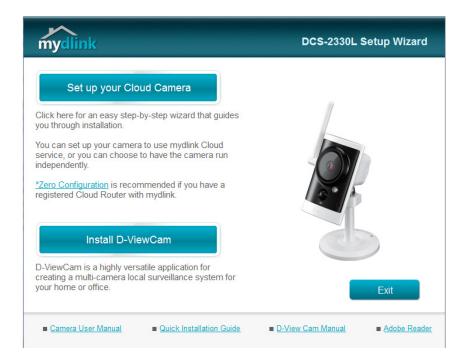


Installation

If you have a D-Link Cloud Router, skip to page 16 and follow the steps. You do not have to download and run the setup wizard software.

If you do not have a cloud router, open a web browser and go to **http://www.mydlink.com/download**. Click your camera model and then under Wizard, click the link of the version (Windows or Mac) you want to download. Depending on your web browser, you may need to right-click the link and select **Save link as**. Once downloaded, launch the wizard and follow the on-screen instructions.

Note: If you experience issues registering this camera with your mydlink account, try performing a hard reset by using an unfolded paperclip to press and hold the reset button for 10 seconds while the camera is powered on. This may be necessary if you have purchased an open box or resold unit.



Once the wizard is complete, log in to your mydlink account and skip to "mydlink" on page 20.

Zero Configuration Setup

If you have a mydlink-enabled Cloud Router, you can take advantage of Zero Configuration. Zero Configuration automatically configures your camera's settings for you, and adds it to your mydlink account automatically. This type of setup allows you to set up your camera by simply plugging it in and connecting it to your router. Your Cloud Router will automatically assign your network settings (both wired and wireless) to your camera.

Note: The Zero Configuration Setup will only work with a registered D-Link Cloud Router and an active mydlink account.

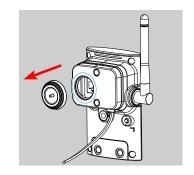
Step 1:

Connect the power adapter to a wall outlet or power strip. Power is confirmed when the Power LED is lit.

Step 2:

You can either connect an Ethernet cable from the camera to your router or use WPS. If you want to use an Ethernet connection, Carefully remove the rubber seal on the back of the camera and connect the included Ethernet cable to the Ethernet port on the camera and connect it to your router.

If you want to use a wireless connection, press and hold the **WPS** button on the camera for five seconds. The **WPS** status LED will start to blink. Then, press the **WPS** button on your Cloud Router within 2 minutes.



Step 3:

From any computer, open a web browser, go to **http://www.mydlink.com** and log into your account. Once mydlink detects your camera, a **New Device Found!** notice will appear in the bottom-right corner. Click the notification to continue.



Step 4:

A summary and confirmation notification will appear with the automatically configured details. Enter a password for your camera (next to Device Password) and click **Yes** to add the camera to your account.



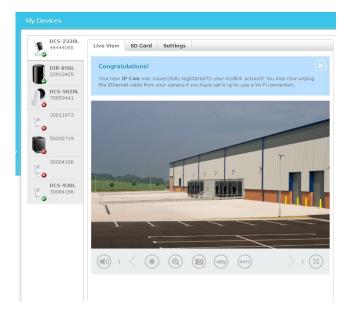
Step 5:

Zero Configuration will navigate to the mydlink Live View tab for your camera where you will see a screen similar to the following.

If you wish to connect your camera to your router wirelessly, you can simply disconnect the Ethernet cable and move the camera to its intended location; your router's wireless settings have been automatically transferred to the camera, and no further configuration is required.

Your camera is now set up, and you can skip to "mydlink" on page 20 to learn more about the mydlink features of this camera, or to "Configuration" on page 22 for advanced configuration of your camera.

Your setup is complete!



Mount the Camera

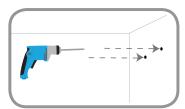


We suggest that you configure the camera before mounting.

1. Place the mounting base where you want to position the camera and use a pencil to mark the holes.



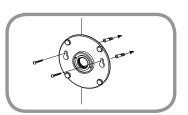
2. Depending on the material of the wall or ceiling, use proper tools to drill two holes or screws where you marked. If the wall is made out of concrete, drill the holes first, insert the plastic anchors and then the screws.



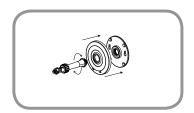
A

The space between the camera and the screwheads should be 3mm.

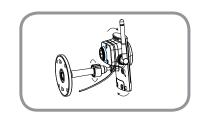
3. When you place the mounting plate over the holes that you drilled in the wall, make sure you align the holes. Use the supplied screws to attach the mounting base to the surface of the wall.



4. Place the mounting base cover on the mounting plate. Reattach the camera mount onto the mounting base by holding the camera mount and twisting the camera mount clockwise into the mounting base.



5. Adjust the direction of the camera as desired, then tighten the collar on the cameara mount to lock it in place.



mydlink

After registering your DCS-2330L camera with a mydlink account in the Camera Installation Wizard, you will be able to remotely access your camera from the www.mydlink.com website. After signing in to your mydlink account, you will see a screen similar to the following:



For more details on using your camera with mydlink, go to the **Support** section of the mydlink website and check the **User Manual** section for your product to find the latest instruction guide for your camera's mydlink features.

Camera Status

Here, you can see the online status of each of your cameras. Your online status may be one of the following:



A green checkmark indicates that your camera is online and ready to use.



A yellow exclamation point indicates that your camera is online, but the camera password has changed. You will need to enter your new camera password to access your camera again.



A red X indicates that your camera is offline and currently cannot be accessed remotely.

If your camera is offline, try the following:

- Check to make sure that the Internet connection to your camera is working properly.
- Try restarting your Internet router.
- Check your camera's cable connections and make sure they are secure.
- Check to make sure that the LED on your camera is lit solid green.

If you still cannot access your camera, reset your camera and run the Camera Installation Wizard again from http://www.mydlink.com/support.

ConfigurationUsing the Configuration Interface

After completing the Camera Installation Wizard, you are ready to use your camera. The camera's built-in Web configuration utility is designed to allow you to easily access and configure your DCS-2330L. At the end of the wizard, enter the IP address of your camera into a web browser (Internet Explorer, Firefox, Chrome, or Safari). To log in, use the User name **admin** and the password you created in the Installation Wizard. If you did not create a password, the default password is blank. After entering your password, click **OK**.



Live Video

This section shows your camera's live video. You may select any of the available icons listed below to operate the camera. You may also select your language using the drop-down menu on the left side of the screen.

You can zoom in and out on the live video image using your mouse. Right-click to zoom out or left-click to zoom in on the image.

SD Status: This option displays the status of the SD card. If no SD card has been inserted, this screen will display the message "Card Invalid."

182		This indicator will change color when a
11	Motion Trigger Indicator	trigger event occurs.
		Note: The video motion feature for your
		camera must be enabled.
	Recording	When a recording is in progress, this
REC	Indicator	indicator will change color.
	Control Pad	This control pad can be used to
		electronically pan, tilt, and zoom (ePTZ)
		within the camera's predefined view area,
		if one has been defined.
4		Starts the automatic panning function. The
	Auto Pan	ROI will pan from back and forth within the
		FOV
×	Stop	Stops the camera ePTZ motion
A #	Drocat Dath	Starts the camera's motion along the
	Preset Path	predefined path



ePTZ Speed: You may select a value between 0 and 64. 0 is the slowest and 64 is the fastest.

Global View: This window indicates the total field of view (FOV) of the camera. The red box indicates the visible region

of interest (ROI).

Language: You may select the interface language using this menu.

Go To: If any presets have been defined, selecting a preset **(Preset List)** from this list will display it.

Video Profile 1

Record a Video Clip

Video Profile 2

Set a Storage Folder

Video Profile 3

Listen/Stop Audio In (from

Full screen mode

microphone)

Take a Snapshot



Setup Setup Wizard

To configure your Network Camera, click **Internet Connection Setup Wizard**. Alternatively, you may click **Manual Internet Connection Setup** to manually configure your Network Camera and skip to "Network Setup" on page 31.

To quickly configure your Network Camera's motion detection settings, click **Motion Detection Setup Wizard**. If you want to enter your settings without running the wizard, click **Manual Motion Detection Setup** and skip to "Motion Detection" on page 42.

INTERNET CONNECTION SETTINGS

In this section, you can setup the IP camera's wired network interface settings. If you are configuring this device for the first time, D-Link recommends that you click the Setup Wizard button, and follow the instructions on screen. If you wish to modify or configure the IP camera settings manually, click manual setup to enable the IP camera connection setup.

Internet Connection Setup Wizard

Manual Internet Connection Setup

IP CAMERA MOTION DETECTION SETTINGS

In this section, you can setup the IP camera's Motion Detection settings. If you are configuring this device for the first time, D-Link recommends that you click the Setup Wizard button, and follow the instructions on screen. If you wish to modify or configure the Motion Detection manually, click manual setup to enable the Motion Detection setup.

Motion Detection Setup Wizard

Manual Motion Detection Setup

Internet Connection Setup Wizard

This wizard will guide you through a step-by-step process to configure your new D-Link Camera and connect the camera to the internet. Click **Next** to continue.

Note: You should only use this wizard if you are connecting the camera directly to a public IP address. If you are connecting the camera to a router, make sure you select DHCP (most common) or Static IP if you want to manually assign the camera its IP settings.

welcome to d-link setup wizard - internet connection setup

This wizard will guide you through a step-by-step process to configure your new D-Link IP camera and connect the IP camera to the internet. To set-up your camera motion detection settings, please click Back button to dose this wizard and re-open the motion detection setup wizard.

- Step 1: Setup LAN Settings
- · Step 2: Setup DDNS Settings
- . Step 3: IP camera Name Settings
- Step 4: Setup Time Zone

Back Next Cancel

Note: Select DHCP if you are unsure of which settings to choose.

Click **Next** to continue.

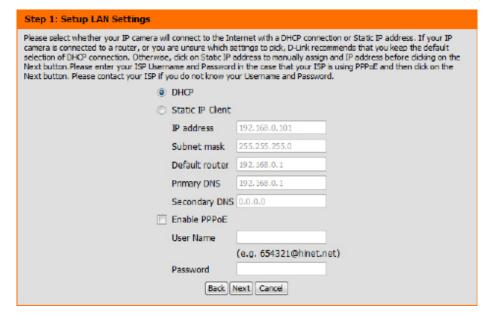
Step 1: Setup LAN Settings		
Please select whether your IP camera will connect to the Internet with a DHCP connection or Static IP address. If your IP camera is connected to a router, or you are unsure which settings to pick, D-Link recommends that you keep the default selection of DHCP connection. Otherwise, dick on Static IP address to manually assign and IP address before dicking on the Next button. Please enter your ISP Username and Pessword in the case that your ISP is using PPPoE and then dick on the Next button. Please contact your ISP if you do not know your Username and Password.		
•	DHCP	
0	Static IP Clent	
	IP address	192.168.0.101
	Subnet mask	255.255.255.0
	Default router	192.168.0.1
	Primary DNS	192,168.0,1
	Secondary DNS	0.0.0.0
	Enable PPPoE	
	User Name	
	Password	(e.g. 654321@hinet.net)
	Back	Next Cancel

Select **Static IP** if you want to manually assign the camera its IP settings. Click **Next** to continue.

If you are using PPPoE, select **Enable PPPoE** and enter your user name and password, otherwise click **Next** to continue.

If you have a Dynamic DNS account and would like the camera to update your IP address automatically, Select **Enable DDNS** and enter your host information. Click **Next** to continue.

Enter a name for your camera and click Next to continue.



If you have a Dynamic DNS account and would like the IP camera to update your IP address automatically, enable DDNS and enter in your host information below. Please click on the Next button to continue. Enable DDNS Server Address Www.dlnkddns.com Host Name User Name Password Verify Password Timeout 24 (hours) Back Next Cancel

D-Link recommends that you rename your IP camera for easy accessbility. You can then identify and connect to your IP camera via this name. Please assign a name of your choice before clicking on the Next button. IP camera Name DCS-2330L Back Next Cancel

Configure the correct time to ensure that all events will be triggered as scheduled. Click **Next** to continue.



If you have selected DHCP, you will see a summary of your settings, including the camera's IP address. Please write down all of this information as you will need it in order to access your camera.

Click **Apply** to save your settings.



Motion Detection Setup Wizard

This wizard will guide you through a step-by-step process to configure your camera's motion detection functions.

Click **Next** to continue.

Step 1

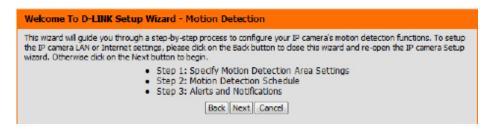
This step will allow you to enable or disable motion detection, specify the detection sensitivity, and adjust the camera's ability to detect movement.

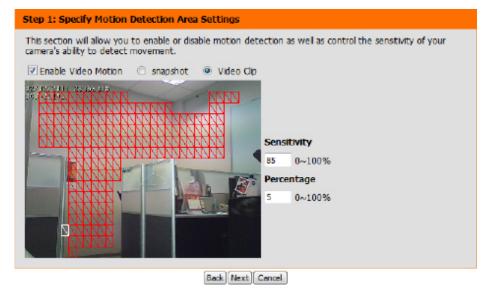
You may specify whether the camera should capture a snapshot or a video clip when motion is detected.

Please see "Motion Detection" on page 42 for information about how to configure motion detection.

Step 2

This step allows you to enable motion detection based on a customized schedule. Specify the day and hours. You may also choose to always record motion.





This final step allows you to specify how you receive notification of camera events. Choose between an email notification or alternatively you can setup an FTP Notification. You will need your email account settings or FTP details. If you are unsure of this information, please contact your ISP. Once you have entered this information, please click on the Next button. Sun Mon Tue Weed Thu Fri Sat Time Always From 00 * 00 * To 23 * 59 * Back Next Cancel

Step 3

This step allows you to specify how you will receive event notifications from your camera. You may choose not to receive notifications, or to receive notifications via e-mail or FTP.

Please enter the relevant information for your e-mail or FTP account.

Click **Next** to continue.

Step 4

You have completed the Motion Detection Wizard.

Please verify your settings and click **Apply** to save them.

Please wait a few moments while the camera saves your settings and restarts.

Step 3: Alerts and Notification This final step allows you to specify how you receive notification of camera events. Choose between an email notification or alternatively you can setup an FTP Notification. You will need your email account. settings or FTP details. If you are unsure of this information, please contact your ISP. Once you have entered this information, please click on the Next button. Do not notify me Email Sender email address Recipient email address Server address User name Password Port ○ FTP Server address Port User name Password Remote folder name Back Next Cancel

Step 4: Setup Complete

You have completed your IP camera setup. Please dick the Back button if you want to review or modify your settings or dick on the Apply button to save and apply your settings.

> Motion Detection: Disable EVENT: Video Clip

Schedule Day: Sun ,Mon ,Tue ,Wed ,Thu ,Fri ,Sat ,

Schedule Time : From0:0To23:59

Alerts and Notification: Email

Back Apply Cancel

Step 4: Setup Complete

You have completed your IP camera setup. Please dick the Back button if you want to review or modify your settings or dick on the Apply button to save and apply your settings.

Changes saved.IP camera's network is restarting, please wait for 6 seconds ...

Back Apply Cancel

Network Setup

Use this section to configure the network connections for your camera. All relevant information must be entered accurately. After making any changes, click the **Save Settings** button to save your changes.

LAN Settings: This section lets you configure settings for your local area network.

DHCP: Select this connection if you have a DHCP server running on your network and would like your camera to obtain an IP address automatically.

If you choose DHCP, you do not need to fill out the IP address settings.

Static IP Address: You may obtain a static or fixed IP address and

other network information from your network administrator for your camera. A static IP address may simplify access to your camera in the future.

IP Address: Enter the fixed IP address in this field.

Subnet Mask: This number is used to determine if the destination

is in the same subnet. The default value is

255.255.255.0.

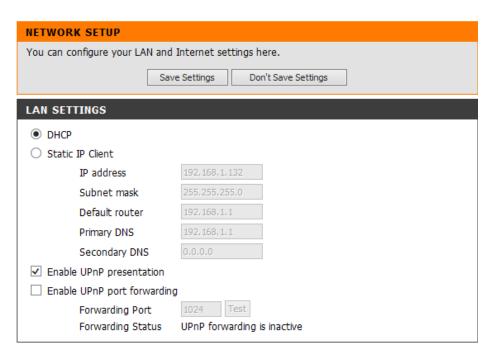
Default router: The gateway used to forward frames to destinations in a different subnet. Invalid gateway settings may cause the failure of transmissions to a different subnet.

Primary DNS: The primary domain name server translates names to IP addresses.

Secondary DNS: The secondary DNS acts as a backup to the primary DNS.

Enable UPnP Enabling this setting allows your camera to be configured as a UPnP device on your network.

Presentation:



Enable UPnP Port Enabling this setting allows the camera to add port Forwarding: forwarding entries into the router automatically on a UPnP capable network.

Enable PPPoE: Enable this setting if your network uses PPPoE.

User Name / Enter the username and password for your PPPoE Password: account. Re-enter your password in the Confirm Password field. You may obtain this information from your ISP.

HTTP Port: The default port number is 80.

Access Name for The default name is video#.mjpg, where # is the Stream 1~3: number of the stream.

HTTPS Port: You may use a PC with a secure browser to connect to the HTTPS port of the camera. The default port number is 443.

Authentication: Depending on your network security requirements, the Network Camera provides three types of security settings for streaming via RTSP protocol: disable and digest. If digest authentication is selected, user credentials are encrypted using MD5 algorithm, thus providing better protection against unauthorized access.

RTSP Port: The port number that you use for RTSP streaming to mobile devices, such as mobile phones or PDAs. The default port number is 554. You may specify the address of a particular stream. For instance, live 1.sdp can be accessed at rtsp://x.x.x.x/video1.sdp where the x.x.x.x represents the ip address of your camera.

LAN SETTINGS			
O DHCP			
Static IP Client			
IP address	192, 168, 1, 132		
Subnet mask	255.255.255.0		
Default router	192, 168, 1, 1		
Primary DNS	192, 168, 1, 1		
Secondary DNS	0,0,0,0		
✓ Enable UPnP presentation			
☐ Enable UPnP port forwardin	g		
Forwarding Port	1024 Test		
Forwarding Status	UPnP forwarding is inactive		
PPPOE SETTINGS			
PPPOE SETTINGS			
PPPOE SETTINGS O Enable O Disable			
○ Enable ⑤ Disable			
○ Enable ● Disable User Name			
○ Enable ● Disable User Name Password	PPPoE is inactive.		
○ Enable ● Disable User Name Password Confirm password PPPoE Status	PPPoE is inactive.		
○ Enable			
○ Enable	PPPoE is inactive.		
O Enable			
○ Enable	80		
O Enable	80 video 1.mjpg		
O Enable	80 video 1.mjpg video 2.mjpg		

RTSP	
Authentication	Digest 💙
RTSP port	554
Access name for stream1	live1.sdp
Access name for stream2	live2.sdp
Access name for stream?	live 3. sdn

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HTTPS port

443

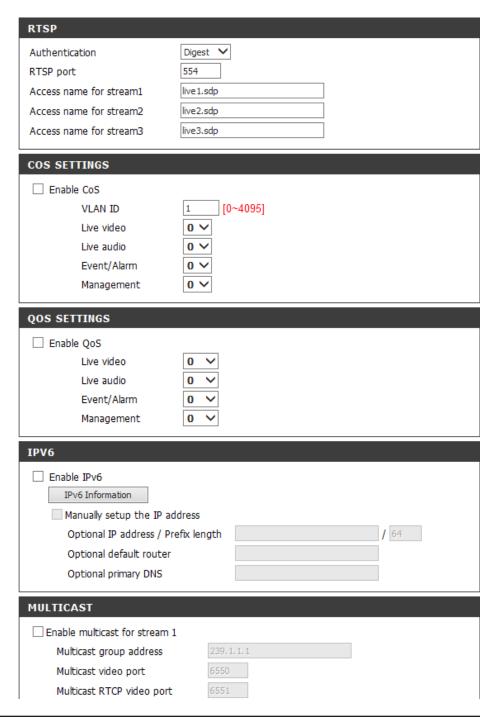
Access name for This Network Camera supports multiple streams stream 1 ~ 3: simultaneously. The access name is used to differentiate the streaming source (video profile).

COS SETTING: Enabling the Class of Service setting implements a best-effort policy without making any bandwidth reservations.

QOS SETTING: Enabling QoS allows you to specify a traffic priority policy to ensure a consistent Quality of Service during busy periods. If the Network Camera is connected to a router that itself implements QoS, the router's settings will override the QoS settings of the camera.

IPv6: Enable the IPv6 setting to use the IPv6 protocol. Enabling the option allows you to manually set up the address, specify an optional IP address, specify an optional router and an optional primary DNS.

MULTICAST The DCS-2330L allows you to multicast each of the available streams via group address and specify the TTL value for each stream. Enter the port and TTL settings you wish to use if you do not want to use the defaults.



Wireless Setup

This section allows you to set up and configure the wireless settings on your camera. After making any changes, click the **Save Settings** button to save your changes.

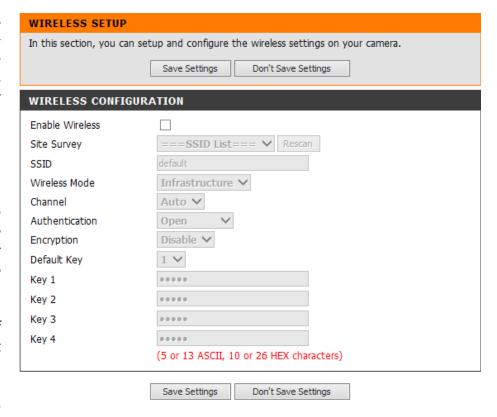
Site Survey: Click the **Rescan** button to scan for available wireless networks. After scanning, you can use the dropdown box to select an available wireless network. The related information (SSID, Wireless Mode, Channel, Authentication, Encryption) will be automatically filled in for you.

SSID: Enter the SSID of the wireless access point you wish to use.

Wireless Mode: Use the drop-down box to select the mode of the wireless networkyou wish to connect to. Infrastructure is normally used to connect to an access point or router. Ad-Hoc is usually used to connect directly to another computer.

Channel: If you are using Ad Hoc mode, select the channel of the wireless network you wish to connect to, or select Auto.

Authentication: Select the authentication you use on your wireless network - Open, Shared, WPA-PSK, or WPA2-PSK.



Encryption: If you use WPA-PSK or WPA2-PSK authentication, you will need to specify whether your wireless network uses TKIP or AES encryption. If you use Open or Shared authentication, WEP encryption should be the setting.

Key: If you use WEP, WPA-PSK, or WPA2-PSK authentication, enter the Key (also known as password) used for your wireless network.

Dynamic DNS

DDNS (Dynamic Domain Name Server) will hold a DNS host name and synchronize the public IP address of the modem when it has been modified. A user name and password are required when using the DDNS service. After making any changes, click the **Save Settings** button to save your changes.

Enable DDNS: Select this checkbox to enable the DDNS function.

Server Address: Select your Dynamic DNS provider from the pull

down menu or enter the server address manually.

Host Name: Enter the host name of the DDNS server.

User Name: Enter the user name or e-mail used to connect to

your DDNS account.

Password: Enter the password used to connect to your DDNS

server account.

Timeout: Enter the DNS timeout values you wish to use.

Status: Indicates the connection status, which is automatically determined by the system.

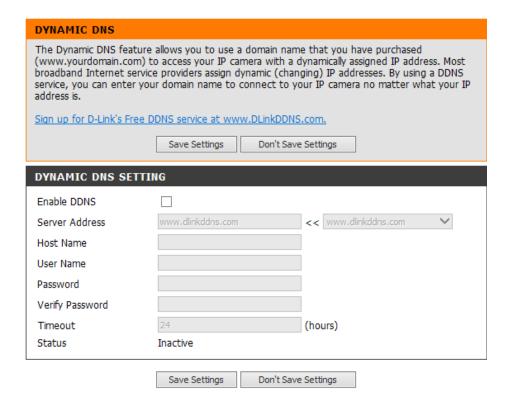


Image Setup

In this section, you may configure the video image settings for your camera. A preview of the image will be shown in Live Video.

Enable Privacy The Privacy Mask setting allows you to specify up to Mask: three rectangular areas on the camera's image to be blocked/excluded from recordings and snapshots.

You may click and drag the mouse cursor over the camera image to draw a mask area. Right clicking on the camera image brings up the following menu options:

Disable All: Disables all mask areas **Enable All:** Enables all mask areas **Reset All:** Clears all mask areas.

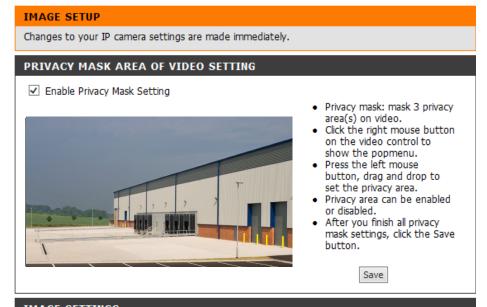
Anti Flicker: If the video flickers, try enabling this setting.

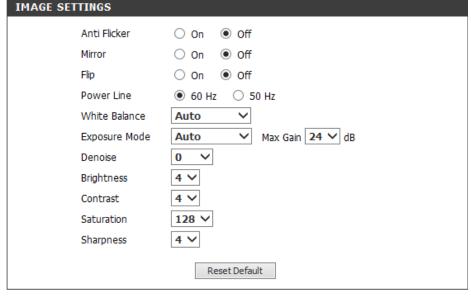
Mirror: This will mirror the image horizontally.

Flip: This will flip the image vertically. When turning Flip on, you may want to consider turning Mirror on as well.

Power Line: Select the frequency used by your power lines to avoid interference or distortion.

White Balance: Use the drop-down box to change white balance settings to help balance colors for different environments. You can choose from Auto, Outdoor, Indoor, Fluorescent, and Push Hold.





Exposure Mode: Changes the exposure mode. Use the drop-down box to set the camera for Indoor, Outdoor, or Night environments, or to Moving to capture moving objects. The Low Noise option will focus on creating a high-quality picture without noise. You can also create three different custom exposure modes. The Max Gain setting will allow you to control the maximum amount of gain to apply to brighten the picture.

> **Denoise:** This setting controls the amount of noise reduction that will be applied to the picture.

Brightness: Adjust this setting to compensate for backlit subjects.

Contrast: Adjust this setting to alter the color intensity/ strength.

Saturation: This setting controls the amount of coloration, from grayscale to fully saturated.

Sharpness: Specify a value from 0 to 8 to specify how much sharpening to apply to the image.

Reset Default: Click this button to reset the image to factory default settings.

IMAGE SETUP

Changes to your IP camera settings are made immediately.

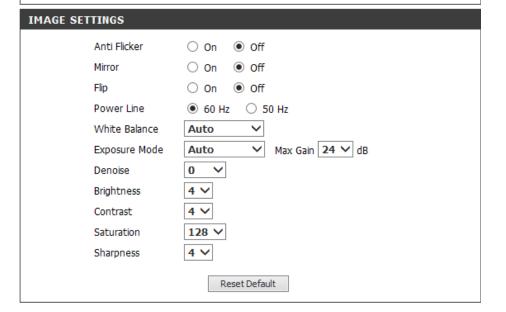
PRIVACY MASK AREA OF VIDEO SETTING

✓ Enable Privacy Mask Setting



- Privacy mask: mask 3 privacy area(s) on video.
- Click the right mouse button on the video control to show the popmenu.
- Press the left mouse button, drag and drop to set the privacy area.
- Privacy area can be enabled or disabled.
- After you finish all privacy mask settings, click the Save button.

Save



Audio and Video

You may configure up to 3 video profiles with different settings for your camera. Hence, you may set up different profiles for your computer and mobile display. In addition, you may also configure the two-way audio settings for your camera. After making any changes, click the **Save Settings** button to save your changes.

Aspect ratio: Set the aspect ratio of the video to 4:3 standard or 16:9 widescreen.

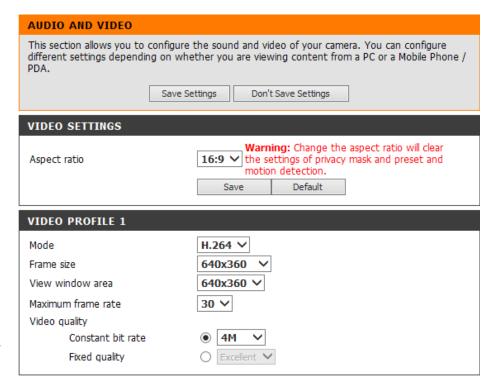
Mode: Set the video codec to be used to JPEG, or H.264.

Frame size determines the total capture resolution, Frame size / View and View window area determines the Live Video window area: viewing window size. If the Frame size is larger than the Live Video size, you can use the ePTZ controls to look around.

- 1280 x 720, 800 x 448, 640 x 360, 480 x 272, 320 x 176
- 960x720, 800x592, 640x480, 480x352, 4:3 320x240

Note: If your View window area is the same as your Frame size, you will not be able to use the ePTZ function.

Maximum frame A higher frame rate provides smoother motion for rate: videos, and requires more bandwidth. Lower frame rates will result in stuttering motion, and requires less bandwidth.



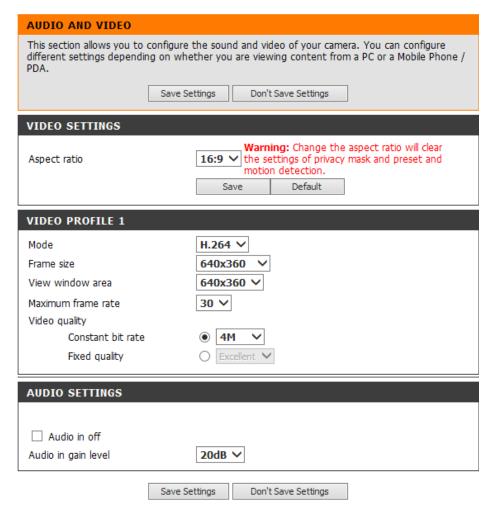
Video Quality: This limits the maximum frame rate, which can be combined with the "Fixed quality" option to optimize the bandwidth utilization and video quality. If fixed bandwidth utilization is desired regardless of the video quality, choose "Constant bit rate" and select the desired bandwidth.

Constant bit rate: The bps will affect the bit rate of the video recorded by the camera. Higher bit rates result in higher video quality.

Fixed quality: Select the image quality level for the camera to try to maintain. High quality levels will result in increased bit rates.

Audio in off: Selecting this checkbox will mute incoming audio.

Audio in gain This setting controls the amount of gain applied to level: incoming audio to increase its volume.



Preset

This screen allows you to set preset points for the ePTZ function of the camera, which allows you to look around the camera's viewable area by using a zoomed view. Presets allow you to quickly go to and view a specific part of the area your camera is covering, and you can create preset sequences, which will automatically change the camera's view between the different presets according to a defined order and timing you can set.

Note: If your View window area is the same as your Frame size, you will not be able to use the ePTZ function.

Video Profile: This selects which video profile to use.

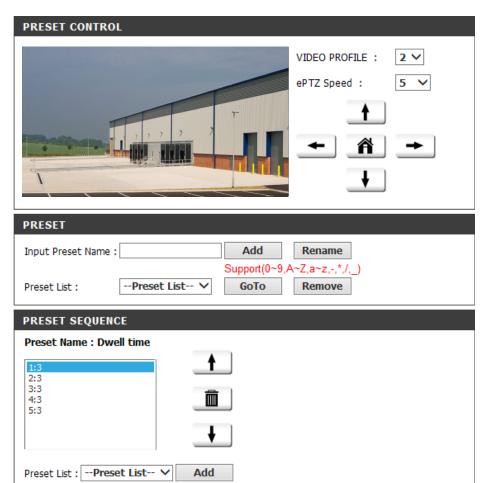
ePTZ Speed: You may select a value between 0 and 64. 0 is the slowest and 64 is the fastest.

Arrow Buttons and Use these buttons to move to a specific part of the Home Button: viewing area, which you can then set as a preset. Click the Home button to return to the center of the viewing area.

Input Preset Enter the name of the preset you want to create, Name: then click the Add button to make a new preset. If an existing preset has been selected from the Preset List, you can change its name by typing in a new name, then clicking the **Rename** button.

Preset List: Click this drop-down box to see a list of all the presets that have been created. You can select one, then click the **GoTo** button to change the displayed camera view to the preset. Clicking the Remove button will delete the currently selected preset.

Preset Sequence: This section allows you to create a preset sequence, which automatically moves the camera's view between a set of preset views.



Update Second(s)[3~30]

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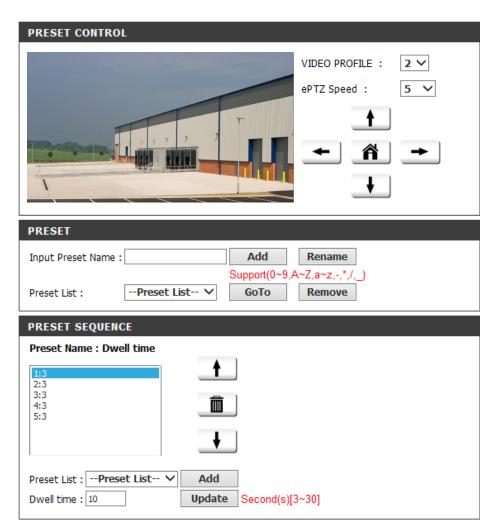
Dwell time: 10

Preset List: To add a preset to the sequence, select it from the drop-down box at the bottom of this window, set the **Dwell time** to determine how long the camera view will stay at that preset, then click the **Add** button. The preset name will appear in the list, followed by the dwell time to view that preset for.

You can rearrange your presets in the sequence by selecting a preset in the sequence, then clicking the arrow buttons to move it higher or lower in the current sequence.

Clicking the trash can button will remove the currently selected preset from the sequence.

If you want to change the dwell time for a preset, select it from the list, enter a new dwell time, then click the **Update** button.



Motion Detection

Enabling Video Motion will allow your camera to use the motion detection feature. You may draw a finite motion area that will be used for monitoring. After making any changes, click the **Save Settings** button to save your changes.

Enable Video Select this box to enable the motion detection **Motion:** feature of your camera.

Sensitivity: Specifies the measurable difference between two sequential images that would indicate motion. Please enter a value between 0 and 100.

Percentage: Specifies the amount of motion in the window being monitored that is required to initiate an alert. If this is set to 100%, motion detected within the whole window will trigger a snapshot.

Draw Motion Area: Draw the motion detection area by dragging your mouse in the window (indicated by the red square).

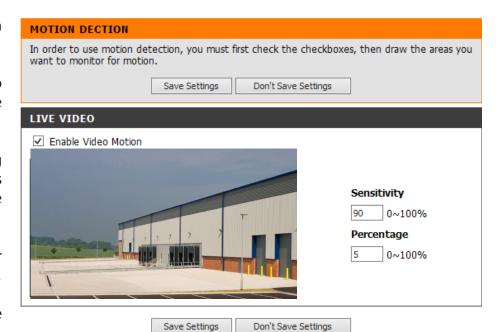
Erase Motion Area: To erase a motion detection area, simply click on the red square that you wish to remove.

Right-clicking on the camera image brings up the following menu options:

Select All: Draws a motion detection area over the entire screen.

Clear All: Clears any motion detection areas that have been drawn.

Restore: Restores the previously specified motion detection areas.



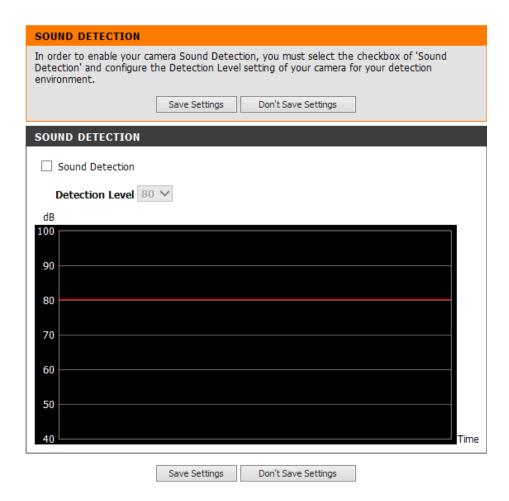
Sound Detection

Enabling Sound Detection will allow your camera to use the built-in microphone to trigger events with audio, which can be used to trigger snapshots or recordings. Refer to Event Setup on page 45 for more details.

Enable Sound Select this box to enable the sound detection feature **Detection:** of your camera.

Detection Level: Specify the volume level that a sound must exceed in order to trigger the sound detection feature. The higher the number the less sensitivity of detection level.

Click **Save Settings** to save your changes.



Time and Date

This section allows you to automatically or manually configure, update, and maintain the internal system clock for your camera. After making any changes, click the **Save Settings** button to save your changes.

Time Zone: Select your time zone from the drop-down menu.

Enable Daylight Select this to enable Daylight Saving Time. **Saving:**

Auto Daylight Select this option to allow your camera to configure **Saving:** the Daylight Saving settings automatically.

Set Date and Time Selecting this option allows you to configure the **Manually:** Daylight Saving date and time manually.

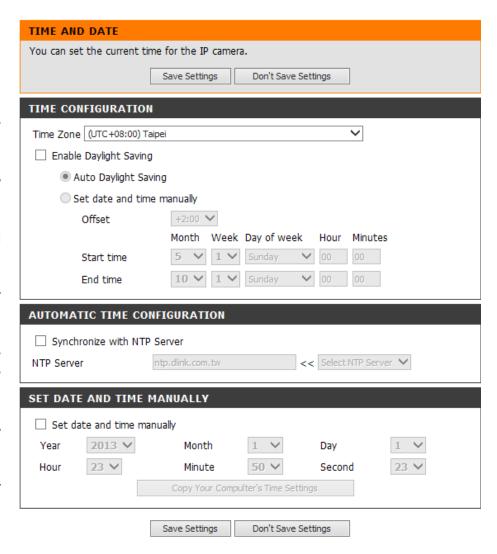
Offset: Sets the amount of time to be added or removed when Daylight Saving is enabled.

Synchronize with Enable this feature to obtain time automatically **NTP Server**: from an NTP server.

NTP Server: Network Time Protocol (NTP) synchronizes the DCS-2330L with an Internet time server. Choose the one that is closest to your location.

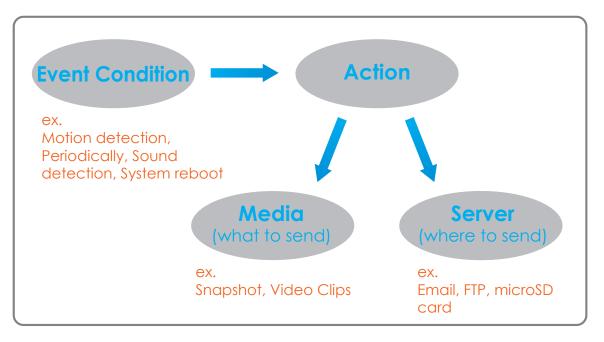
Set the Date and This option allows you to set the time and date **Time Manually:** manually.

Copy Your This will synchronize the time information from your Computer's Time PC.
Settings:



Event Setup

In a typical application, when motion or sound is detected, the DCS-2330L sends images to a FTP server or via e-mail as notifications. As shown in the illustration below, an event can be triggered by many sources, such as motion detection or system reboot. When an event is triggered, a specified action will be performed. You can configure the Network Camera to send snapshots or videos to your e-mail address or FTP site.



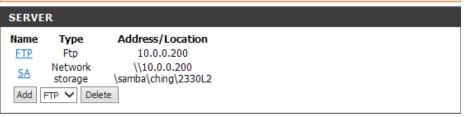
To start plotting an event, it is suggested to configure server and media columns first so that the Network Camera will know what action shall be performed when a trigger is activated.

The Event Setup page includes 4 different sections.

- Server
- Media
- Event
- Recording
- 1. To add a new item "event, server or media," click **Add**. A screen will appear and allow you to update the fields accordingly.
- 2. To delete the selected item from the drop-down menu of event, server or media, click **Delete**.
- 3. Click on the item name to pop up a window for modifying.

EVENT SETUP

There are four sections in Event Setup page. They are event, server, media and recording. Click Add to pop a window to add a new item of event, server, media or recording. Click Delete to delete the selected item from event, server, media or recording. Click on the item name to pop a window to edit it. There can be at most 2 events and 1 recording. There can be at most 5 server and 5 media configurations.









Add Server

You can configure up to 5 servers to save snapshots and/or video to. After making any changes, click the **Save Settings** button to save your changes.

Server Name: Enter the unique name of your server.

E-mail: Enter the configuration for the target e-mail server

account.

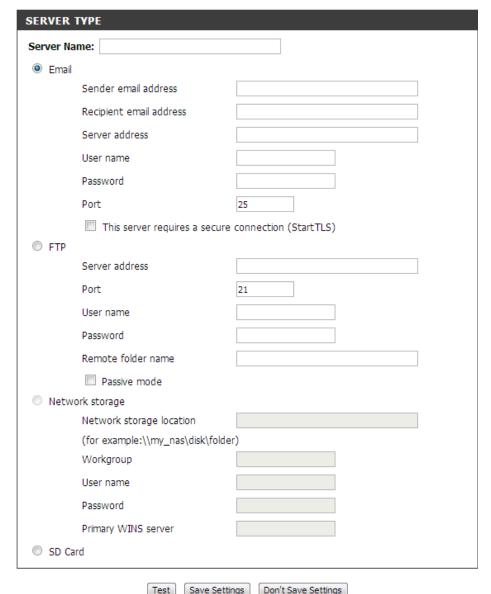
FTP: Enter the configuration for the target FTP server

account.

Network Storage: Specify a network storage device. Only one network

storage device is supported.

SD Card: Use the camera's onboard SD card storage.



Add Media

There are three types of media, **Snapshot**, **Video Clip**, and **System Log**. After making any changes, click the **Save Settings** button to save your changes.

Media Name: Enter a unique name for media type you want to create.

Snapshot: Select this option to set the media type to snapshots.

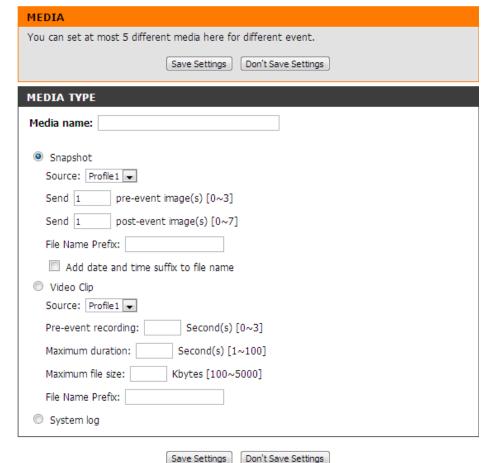
Source: Set the video profile to use as the media source. Refer to "Audio and Video" on page 38 for more information on video profiles.

Send pre-event Set the number of pre-event images to take. Pre-image(s) [0~3]: event images are images taken before the main event snapshot is taken.

Set the number of post-event images to take. Post-Send post-event event images are images taken after the main event image(s) [0~7]: snapshot is taken. You can set up to 7 post-event images to be taken.

File name prefix: The prefix name will be added on the file name.

Add date and time Check it to add timing information as file name suffix. suffix to file name:



Video clip: Select this option to set the media type to video clips.

Source: Set the video profile to use as the media source. Refer to "Audio and Video" on page 38 for more information on video profiles.

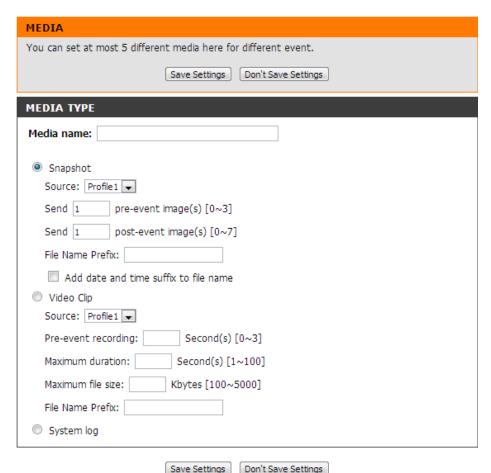
Pre-event This sets how many seconds to record before the **recording:** main event video clip starts. You can record up to four seconds of pre-event video.

Maximum Set the maximum length of video to record for your **duration:** video clips.

Maximum file size: Set the maximum file size to record for your video clips.

File name prefix: This is the prefix that will be added to the filename of saved video clips.

System log: Select this option to set the media type to system logs. This will save the event to the camera system log, but will not record any snapshots or video.



Add Event

Create and schedule up to two events with their own settings here. After making any changes, click the **Save Settings** button to save your changes.

Event name: Enter a name for the event.

Enable this event: Select this box to activate this event.

Priority: Set the priority for this event. The event with higher

priority will be executed first.

Delay: Select the delay time before checking the next event.

It is being used for both events of motion detection

and digital input trigger.

Trigger: Specify the input type that triggers the event.

Video Motion Triggers an event when video motion is detected.

Detection:

Periodic: The event is triggered in specified intervals. The

trigger interval unit is in minutes.

System Boot: Triggers an event when the system boots up.

Network Lost: Triggers an event when the network connection is

lost.

Passive Infrared Triggers an event when the PIR sensor is activated by

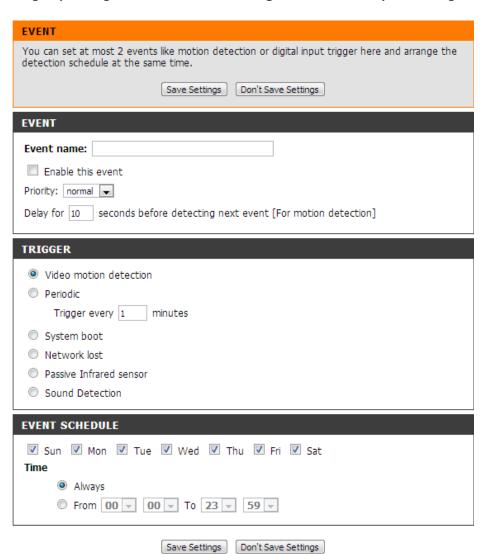
Sensor: moving infrared objects even in dark environment.

Sound Detection: Triggers an event when sound is detected.

Event Schedule: You may schedule a specific time for the event to

be active. Select the day(s) you want and select the

time frame.



Add Recording

Here you can configure and schedule the recording settings. After making any changes, click the **Save Settings** button to save your changes.

Recording entry The unique name of the entry. name:

Enable this Select this to enable the recording function. **recording:**

Priority: Set the priority for this entry. The entry with a higher priority value will be executed first.

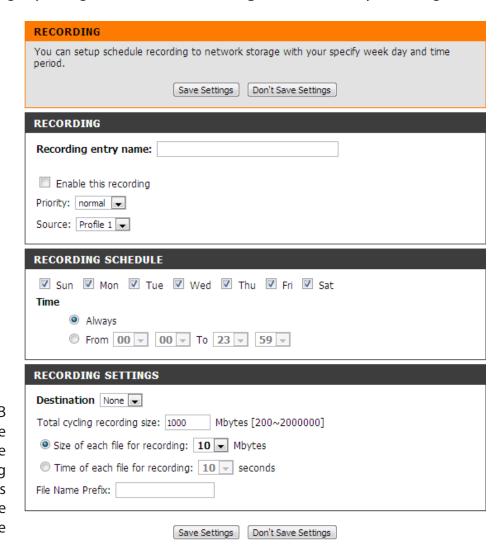
Source: The source of the stream.

Recording Scheduling the recording entry. **schedule**:

Recording Configuring the setting for the recording. **settings:**

Destination: Select the folder where the recording file will be stored.

Total cycling Please input a HDD volume between 1MB and 2TB **recording size:** for recording space. The recording data will replace the oldest record when the total recording size exceeds this value. For example, if each recording file is 6MB, and the total cyclical recording size is 600MB, then the camera will record 100 files in the specified location (folder) and then will delete the oldest file and create new file for cyclical recording.

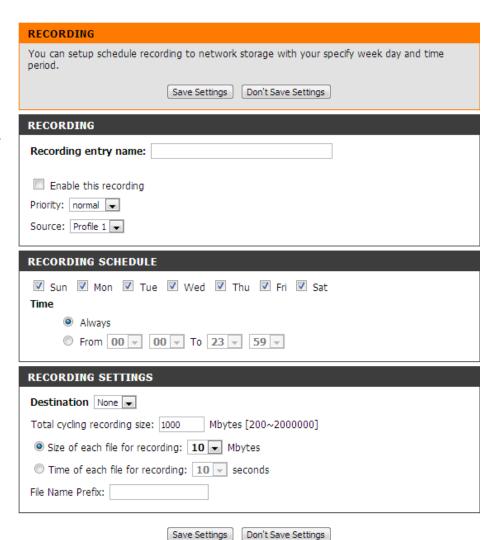


Please note that if the free HDD space is not enough, the recording will stop. Before you set up this option please make sure your HDD has enough space, and it is better to not save other files in the same folder as recording files.

Size of each file for If this is selected, files will be separated based on the **recording:** file size you specify.

Time of each file If this is selected, files will be separated based on the **for recording:** maximum length you specify.

File Name Prefix: The prefix name will be added on the file name of the recording file(s).



SD Card

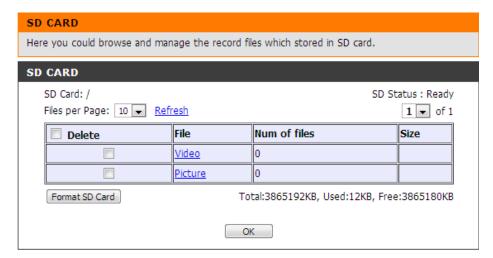
Here you may browse and manage the recorded files which are stored on the SD card.

Format SD Card: Click this icon to automatically format the SD card and create "picture" & "video" folders.

View Recorded If the picture files are stored on the SD card, click on **Picture:** the picture folder and choose the picture file you would like to view.

Playback If video files are stored on the SD card, click on the Recorded Video: video folder and choose the video file you would like to view.

Refresh: Reloads the file and folder information from the SD card.



Advanced ICR and IR

Here you can configure the ICR and IR settings. An IR(Infrared) Cut-Removable(ICR) filter can be disengaged for increased sensitivity in low light environments.

Automatic: The Day/Night mode is set automatically. Generally,

the camera uses Day mode and switches to Night

mode when needed.

Day Mode: Day mode enables the IR Cut Filter.

Night Mode: Night mode disables the IR Cut Filter.

Schedule Mode: Set up the Day/Night mode using a schedule. The

camera will enter Day mode at the starting time and

return to Night mode at the ending time.

IR Light Control: The camera can enable or disable the IR (infrared)

light according to your preferences. This setting provides additional controls depending on your

specific application.

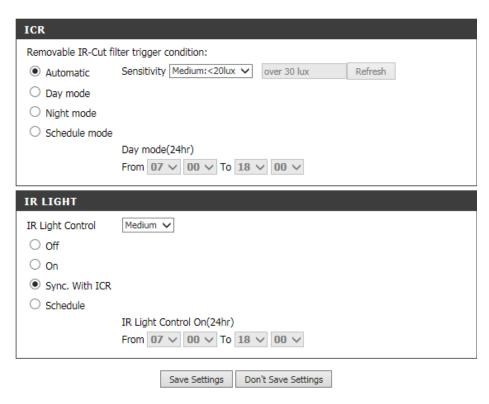
Off: The IR light will always be off.

On: The IR light will always be on.

Sync: The IR light will turn on when the ICR sensor is on.

Schedule: The IR light will turn on or off according to the

schedule that you specify below.



HTTPS

This page allows you to install and activate an HTTPS certificate for secure access to your camera. After making any changes, click the **Save Settings** button to save your changes.

Enable Enable the HTTPS service.
HTTPS Secure
Connection:

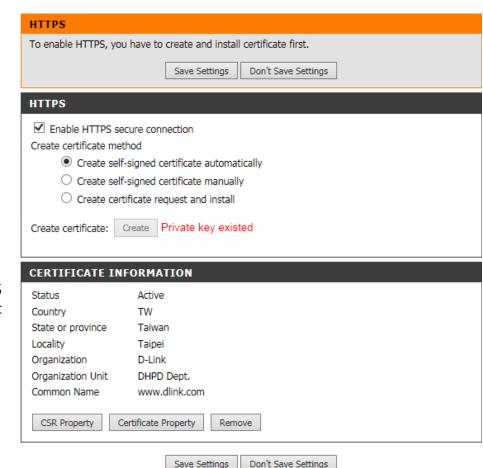
Create Certificate Choose the way the certificate should be created.

Method: Three options are available:

Create a self-signed certificate automatically Create a self-signed certificate manually Create a certificate request and install

Status: Displays the status of the certificate.

Note: The certificate cannot be removed while the HTTPS is still enabled. To remove the certificate, you must first uncheck **Enable HTTPS secure connection**.



Access List

Here you can set access permissions for users to view your DCS-2330L.

Allow list: The list of IP addresses that have the access right to the camera.

Start IP address: The starting IP Address of the devices (such as a computer) that have permission to access the video of the camera. Click **Add** to save the changes made.

Note: A total of seven lists can be configured for both columns.

End IP address: The ending IP Address of the devices (such as a computer) that have permission to access the video of the camera.

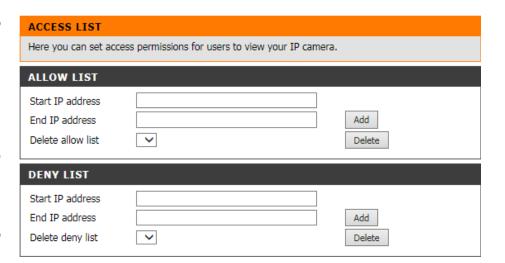
Delete allow list: Remove the customized setting from the Allow List.

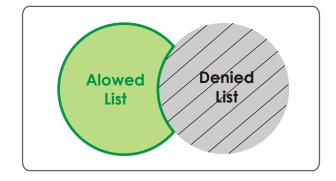
Deny list: The list of IP addresses that have no access rights to the camera.

Delete deny list: Remove the customized setting from the Delete List.

For example:

When the range of the Allowed List is set from 1.1.1.0 to 192.255.255.255 and the range of the Denied List is set from 1.1.1.0 to 170.255.255.255. Only users with IPs located between 171.0.0.0 and 192.255.255.255 can access the Network Camera.





Maintenance Device Management

You may modify the name and administrator's password of your camera, as well as add and manage the user accounts for accessing the camera. You may also use this section to create a unique name and configure the OSD settings for your camera.

Admin Password Set a new password for the administrator's account. **Setting:**

Add User Account: Add new user account.

User Name: The user name for the new account.

Password: The password for the new account.

User List: All the existing user accounts will be displayed here. You may delete accounts included in the list, but you may want to reserve at least one as a quest account.

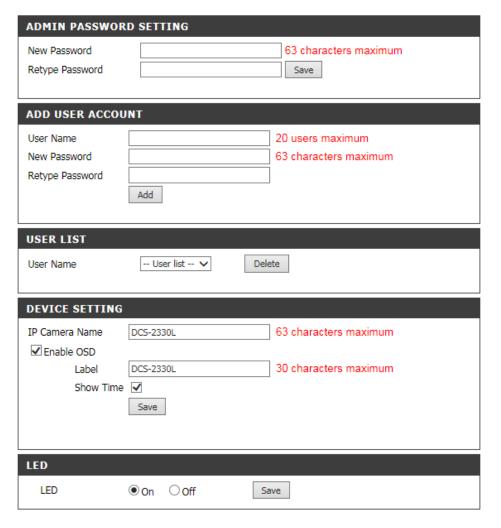
Camera Name: Create a unique name for your camera that will be added to the file name prefix when creating a snapshot or a video clip.

Enable OSD: Select this option to enable the On-Screen Display feature for your camera.

Label: Enter a label for the camera, which will be shown on the OSD when it is enabled.

Show Time: Select this option to enable the time-stamp display on the video screen.

LED: You may specify whether or not to illuminate the status LED on the camera.



System

In this section, you may backup, restore and reset the camera configuration, or reboot the camera.

Save To Local Hard You may save your current camera configuration as **Drive:** a file on your computer.

Local From Local Locate a pre-saved configuration by clicking **Browse Hard Drive:** and then restore the pre-defined settings to your camera by clicking **Load Configuration**.

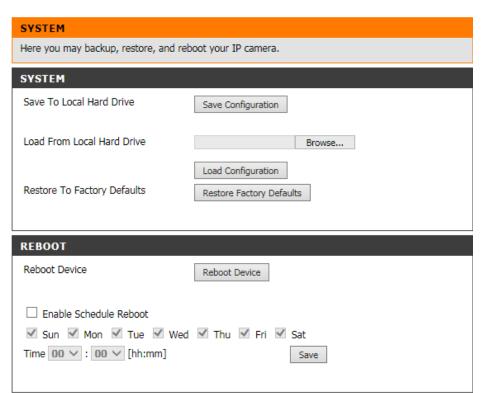
Restore to Factory You may reset your camera and restore the factory Default: settings by clicking Restore Factory Defaults.

Reboot Device: This will restart your camera.

Schedule Reboot: Select this option to schedule a time for the device

to reboot.

After making any changes, click the **Save** button to save your changes.



Firmware Upgrade

The camera's current firmware version will be displayed on this screen. You may visit the D-Link Support Website to check for the latest available firmware version.

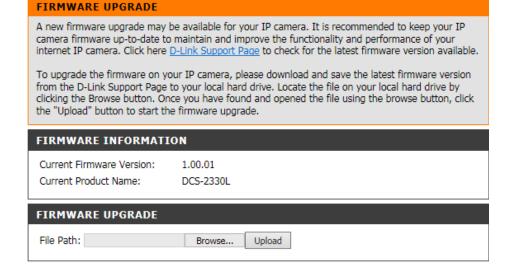
To upgrade the firmware on your DCS-2330L, please download and save the latest firmware version from the D-Link Support Page to your local hard drive. Locate the file on your local hard drive by clicking the **Browse** button. Select the file and click the **Upload** button to start upgrading the firmware.

Current Firmware Displays the detected firmware version. **Version:**

Current Product Displays the camera model name. **Name:**

File Path: Locate the file (upgraded firmware) on your hard drive by clicking **Browse**.

Upload: Uploads the new firmware to your camera.



Status Device Info

This page displays detailed information about your device and network connection.

DEVICE INFO

All of your network connection details are displayed on this page. The firmware version is also displayed here.

INFORMATION

IP Camera Name DCS-2330L

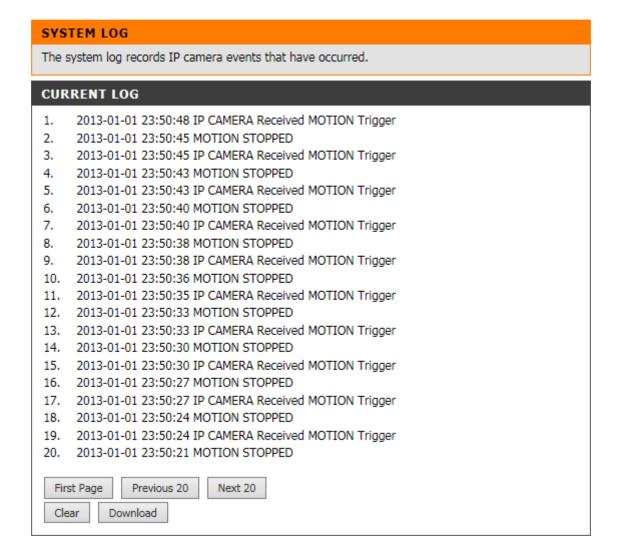
Time & Date Tue Jan 1 23:50:47 2013

Firmware Version 1.00.01

MAC Address 0A:CA:CA:23:30:44 IP Address 192.168.1.132 IP Subnet Mask 255.255.255.0 Default Gateway 192.168.1.1 Primary DNS 192.168.1.1 Secondary DNS 0.0.0.0 PPPoE Disable DDNS Disable 2.0.17-b36 Agent Version

Logs

This page displays the log information of your camera. You may download the information by clicking **Download**. You may also click **Clear** to delete the saved log information.



Help

This page provides helpful information regarding camera operation.

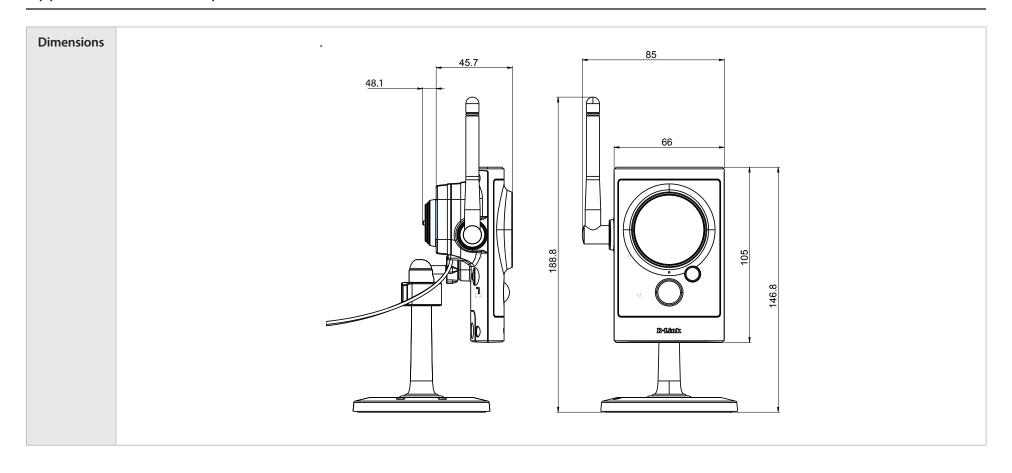
HELP LIVE VIDEO SETUP MAINTENANCE ADVANCED STATUS LIVE VIDEO Camera **SETUP** Setup Wizard Network Setup Wireless Setup Dynamic DNS Image Setup Audio and Video Preset Motion Detection · Time and Date Event Setup SD Card **ADVANCED** ICR and IR HTTPS Access List MAINTENANCE Admin System Firmware Upgrade STATUS Device Info Log

Technical Specifications

Camera	Camera Hardware Profile	 1/4" 1 megapixel CMOS sensor 5 meter IR illumination distance Minimum illumination: 0 lux with IR LED on Built-in Infrared-Cut Removable (ICR) Filter module Built-in PIR sensor (5 meter) Built-in microphone 10x digital zoom 	 Focal length: 3.45 mm Aperture: F2.0 Angle of view: (H) 57.8° (V) 37.8° (D) 66°
	Image Features	 Configurable image size, quality, frame rate, and bit rate Time stamp and text overlays Configurable motion detection windows 	 Configurable privacy mask zones Configurable shutter speed, brightness, saturation, contrast, and sharpness
	Video Compression	 Simultaneous H.264/MJPEG format compression H.264 multicast streaming 	■ JPEG for still images
	Video Resolution	16:9 - 1280x720, 800x448,640x360, 480x272, 320x176	4:3 - 960x720, 800x592, 640x480, 480x352, 320x240
	Audio Support	G.711, AAC	
	External Device Interface	 10/100 BASE-TX Fast Ethernet port IEEE 802.11n 2.4GHz single band wireless 	■ microSD/SDHC card slot
Network	Network Protocols	IEEE 802.11n 2.4GHz single band wireless IPv6 IPv4 TCP/IP UDP ICMP DHCP client NTP client (D-Link) DNS client DDNS client (D-Link) SMTP client FTP client	HTTP / HTTPS Samba Client PPPoE UPnP port forwarding RTP / RTSP/ RTCP IP filtering QoS CoS Multicast IGMP ONVIF compliant
	Security	Administrator and user group protectionPassword authentication	■ HTTP and RTSP authentication

Appendix A: Technical Specifications

System Management	System Requirements for Web Interface	■ Operating System: Microsoft Windows 8/7/Vista/XP	■ Browser: Internet Explorer, Firefox, Chrome, Safari
	Event Management	Motion detection	■ Supports multiple SMTP and FTP servers
		■ Sound detection	 Multiple event notifications
		 Event notification and uploading of snapshots/video clips via e-mail or FTP 	 Multiple recording methods for easy backup
	Remote Management	■ Take snapshots/video clips and save to local hard drive	Configuration interface accessible via web browser
	Mobile Support	Windows 8/7/Vista/XP system, Pocket PC, or mobile phone	mydlink mobile app for iOS and Android mobile devices
	D-ViewCam™ System Requirements	 Operating System: Microsoft Windows 8/7/Vista/XP Web Browser: Internet Explorer 7 or higher 	■ Protocol: Standard TCP/IP
	D-ViewCam™ Software Functions	Remote management/control of up to 32 cameras	Supports all management functions provided in web interface
		 Viewing of up to 32 cameras on one screen 	 Scheduled motion triggered, or manual recording options
General	Weight	0.30lbs (140g)	
	External Power Adaptor	Input: 100 to 240 V AC, 50/60 Hz	Output: 5V DC, 1.2 A
	Power Consumption	4.8 Watts	
	Temperature	Operating: -13 to 113 °F (-25 to 45 °C)	Storage: -4 to 158 °F (-20 to 70 °C)
	Humidity	Operating: 20% to 80% non-condensing	Storage: 5% to 95% non-condensing
	Certifications	■ CE	■ C-Tick
		■ FCC	• IC



Contacting Technical Support

U.S. and Canadian customers can contact D-Link technical support through our web site or by phone.

Before you contact technical support, please have the following ready:

- Model number of the product (e.g. DCS-2330L)
- Hardware Revision (located on the label on the bottom of the Network Camera (e.g. rev A1))
- Serial Number (s/n number located on the label on the bottom of the Network Camera).

You can find software updates and user documentation on the D-Link website as well as frequently asked questions and answers to technical issues.

For customers within the United States:

Phone Support:

(877) 453-5465

Internet Support:

http://support.dlink.com

For customers within Canada:

Phone Support:

(800) 361-5265

Internet Support:

http://support.dlink.ca

Warranty

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited Warranty:

- Only to the person or entity that originally purchased the product from D-Link or its authorized reseller or distributor, and
- Only for products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, or addresses with an APO or FPO.

Limited Warranty:

D-Link warrants that the hardware portion of the D-Link product described below ("Hardware") will be free from material defects in workmanship and materials under normal use from the date of original retail purchase of the product, for the period set forth below ("Warranty Period"), except as otherwise stated herein.

- Hardware (excluding power supplies and fans): One (1) year
- Power supplies and fans: One (1) year
- Spare parts and spare kits: Ninety (90) days

The customer's sole and exclusive remedy and the entire liability of D-Link and its suppliers under this Limited Warranty will be, at D-Link's option, to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund the actual purchase price paid. Any repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement hardware need not be new or have an identical make, model or part. D-Link may, at its option, replace the defective Hardware or any part thereof with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement hardware will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer, and is subject to the same limitations and exclusions. If a material defect is incapable of correction, or if D-Link determines that it is not practical to repair or replace the defective Hardware, the actual price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware or part thereof that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty:

D-Link warrants that the software portion of the product ("Software") will substantially conform to D-Link's then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days ("Software Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Software Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. The customer's sole and exclusive remedy and the entire liability of D-Link and its suppliers under this Limited Warranty will be, at D-Link's option, to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link's functional specifications for the Software or to refund the portion of the actual purchase price paid that is attributable to the Software. Except as otherwise agreed by DLink in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Replacement Software will be warranted for the remainder of the original Warranty Period and is subject to the same limitations and exclusions. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

Non-Applicability of Warranty:

The Limited Warranty provided hereunder for Hardware and Software portions of D-Link's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

Submitting A Claim (USA):

The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow DLink to confirm the same, along with proof of purchase of the product (such as a copy of the dated purchase invoice for the product) if the product is not registered.
- The customer must obtain a Case ID Number from D-Link Technical Support at 1-877-354-6555, who will attempt to assist the customer in resolving any suspected defects with the product. If the product is considered defective, the customer must obtain a Return Material Authorization ("RMA") number by completing the RMA form and entering the assigned Case ID Number at https://rma.dlink.com/.

Appendix C: Warranty

- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package
 to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package.
 Do not include any manuals or accessories in the shipping package. DLink will only replace the defective portion of the product
 and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery ("COD") is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer and shipped to D-Link Systems, Inc., 17595 Mt. Herrmann, Fountain Valley, CA 92708. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link. Return shipping charges shall be prepaid by D-Link if you use an address in the United States, otherwise we will ship the product to you freight collect. Expedited shipping is available upon request and provided shipping charges are prepaid by the customer. D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered:

The Limited Warranty provided herein by D-Link does not cover:

Products that, in D-Link's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; and Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product.

While necessary maintenance or repairs on your Product can be performed by any company, we recommend that you use only an Authorized D-Link Service Office. Improper or incorrectly performed maintenance or repair voids this Limited Warranty.

Disclaimer of Other Warranties:

EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED "AS-IS" WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT.

Appendix C: Warranty

IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability:

TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH D-LINK'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NONCONFORMING PRODUCT. THE MAXIMUM LIABILITY OF D-LINK UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.

Governing Law:

This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This Limited Warranty provides specific legal rights and you may also have other rights which vary from state to state.

Trademarks:

D-Link is a registered trademark of D-Link Corporation/D-Link Systems, Inc. Other trademarks or registered trademarks are the property of their respective owners.

Copyright Statement:

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Appendix C: Warranty

FCC Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

If this device is going to be operated in 5.15 ~ 5.25GHz frequency range, then it is restricted in indoor environment only.

IMPORTANT NOTICE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

For detailed warranty information applicable to products purchased outside the United States, please contact the corresponding local D-Link office.

Registration

Register your product online at registration.dlink.com



Product registration is entirely voluntary and failure to complete or return this form will not diminish your warranty rights.

Version 1.0 January 16, 2014