mydlink cloud services

DCS-5030L

D-Link

HD Pan & Tilt Day/Night Wi-FI Camera

Quick Install Guide

D-Link®

Package Contents

DCS-5030L HD Pan & Tilt Day/Night Wi-Fi Camera

Mounting Bracket

Power Adapter

Ethernet Cable

Quick Install Guide

Quick Install Card

If any of the above items are missing, please contact your reseller.

Minimum Requirements

- Wired or Wireless 802.11ac/n/g network

Mobile Device

- iPhone, iPad, Windows Phone or Android smartphone or tablet
  (Refer to the mobile app's store page to see if your device is compatible)

Network Device and Service

- A wireless router (802.11ac/n/g) with Internet service
- An e-mail account (required to create a mydlink® account)

Product Overview

Front

Light Sensor

Camera Lens

Manual Focus Ring

IR LED

WPS LED

Power and Link LED

Microphone

D-Link

Back

**WPS
Button**

**Ethernet
Port**

Reset Button

MICRO SD 5V==1.5A
(min)

WPS   ETHERNET

RESET

**Power
Connector
(Micro USB)**

**microSD
card slot**

Setting Up Your Camera

1 Download the free mydlink Lite app on your smartphone or tablet by scanning the QR code below, or by searching for **mydlink Lite** in the app store for your device.

mydlink™ app

System Requirements: Refer to the mydlink Lite app page on Apple App Store, Google Play or Windows Phone Store.

2 Before launching the app, make sure your mobile device is connected to the Wi-Fi network (i.e., router) you want to connect the camera to.

3 Launch the mydlink Lite app, then create a new account or log in to your existing account. The app will guide you through the rest of the configuration process.

Need help setting up your camera?
Watch the installation video.

▶

Visit dlinksetup.com

Note: If you experience issues registering this device with your mydlink account, or if you purchased an open box or resold unit, perform a hard reset by pressing and holding the reset button on the device for 10 seconds while the device is powered on. If you are returning the device, please perform the hard reset procedure to clear the device of any personal data.

*To ensure your product has the latest security updates and operates at optimal performance, it is recommended you update your product to the latest firmware after installation and to periodically check for new firmware releases. Updates can be found by searching your model name at **http://support.dlink.com** or through the mydlink mobile apps for mydlink registered devices.*

Mount the Camera

Please refer to the steps below to assist you with mounting the camera.

ⓘ We suggest that you configure the camera before mounting.

1. Place the mounting bracket where you want to position the camera and use a pencil to mark the holes.

2. Depending on the material of the wall or ceiling, use proper tools to drill two holes or screws where you marked. If the wall is made out of concrete, drill the holes first, then insert the plastic anchors to support the screws.

3. The power and Ethernet cables can be concealed behind the mounting bracket. Run the cables through the back of the mounting bracket, securing them with the built-in guides. Be sure to leave enough cable length protruding from the top to allow connection to the camera.

4. Fasten the mounting bracket to the wall using the screws provided.

5. Using the supplied thumbscrew, fasten the camera to the mounting bracket. Connect the power and Ethernet cables to the camera.

6. Adjust the angle of the arm on the mounting bracket as required. Tighten the thumbscrew to lock the arm in place.
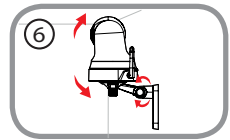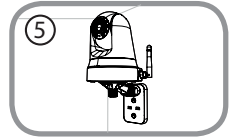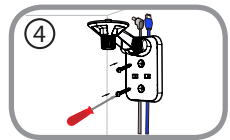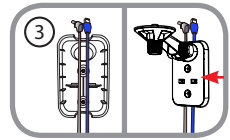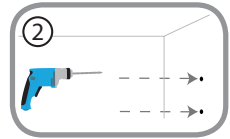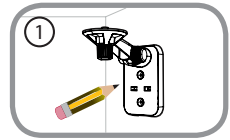
⚠ Do not overtighten the screws as this may crack the bracket.

FAQs

1. What is a mydlink No.? What is it used for?
Each camera has a unique eight-digit mydlink No. which will be shown on the label on the back of your camera. This eight-digit number identifies your device, and is required to add your device to your mydlink account.

2. What can I do if my camera is not working correctly?
- To make sure your hardware is installed correctly, check to see if:
  - the power LED is lit green
  - your Internet connection is working
  - your router's wireless & WAN connections are okay
  - your router supports UPnP®
  - your mobile device is currently on the same wireless network as your camera
  - both your mobile device and camera have a working Internet connection
- If your camera is still not working, check your router and make sure it has the latest firmware.

3. What can I do if I forget my password?
If you forget your password, you must reset the camera. Unfortunately, this process will change your settings back to factory default and remove it from your account. To reset the camera, locate the reset button on the back of the camera. With the camera powered on, use an unfolded paper clip to hold the button down for 10 seconds. Once the camera restarts, follow the steps in this guide to set up your camera again.

Reset Button

4. Why is there a white haze when viewing in night vision mode?
When viewing in night vision mode, the IR lights on the camera may be reflecting off a nearby surface. Try repositioning the camera in order to avoid glare from IR LEDs.

5. What can I do if the image is blurry?
You can manually adjust the focus of your camera using the focus ring around the lens.

Notes

Technical Support

This guide is only for the first time configuration. Please refer to the user manual to learn more or visit **http://www.mydlink.com** for more information. Also feel free to contact us. U.S. and Canadian customers can contact D-Link Technical Support through our website.

USA

 http://support.dlink.com

Canada

 http://support.dlink.ca

D-Link®

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