

Guest User Account Security Advisement for Select D-Link IP Cameras

Security is of the utmost importance to D-Link across all its product lines, including IP surveillance cameras, networking, storage devices, and entertainment solutions. To ensure all customers have the strongest security environment D-Link recommends you change the admin password *and* guest user password found in select D-Link IP camera models.

By design, IP surveillance cameras from most manufacturers have one or more default user accounts, (i.e. administrator and guest). To ensure a device is secure, customers are strongly advised to change the password for both the admin and guest accounts on their IP surveillance camera – a recommendation for any device requiring password authentication. Even if the customer does not actively use the guest account, D-Link recommends setting a new and unique password to ensure the strongest security. Instructions describing how to change the guest account password are included in this document.

To further protect and enhance the usability of its networking and business IP surveillance products, D-Link is modifying select IP camera firmware to remove the guest account by default but retain the ability to add a user account if needed. Please note that current mydlink consumer cloud camera owners who utilize the mydlink service automatically receive a notification when any new firmware is available. Business solution camera owners can ensure they have the most updated firmware by visiting the D-Link support website at <u>www.dlink.com/support</u>.

D-Link cameras that include a guest user account by default are: *DCS-2132L, DCS-2210, DCS-2230, DCS-2310L, DCS-2332L, DCS-3112, DCS-3710, DCS-3716, DCS-6010L, DCS-6210, DCS-6510, DCS-6511, DCS-6513, DCS-6616, DCS-6818, DCS-7010L, DCS-7413, DCS-7513*

Continue to page two for instructions on changing the guest account password.

Instructions for changing guest account password in select D-Link cameras

Log in to the D-Link camera with the *admin* username.

Click the Maintenance tab.

Product: DCS-2310L									
DCS-2310L	LIVE VIDEO	SETUP	ADVANCED	MAINTENANCE					
	LIVE VIDEO								
	This section shows your camera's live video. You can control your settings using the buttons below. Current resolution is 1280 x 800.								

On the Maintenance tab, in the "Add User Account" section, type *guest* in the User Name box and enter a new password twice.

Product: DCS-2310L					Fi	rmware Version : 1.00
D-Lini	¢					\prec
DCS-2310L	LIVE VIDEO	SETUP	ADVANCED	MAINTENANCE	STATUS	HELP
Admin System Firmware Upgrade Logout	ADMIN Here you can change the administrator's password for your IP camera as well as add and/or delete user account(s). You can configure the information, such as IP camera's name and time via this page. You can also enable the OSD (On-Screen Display) feature in order to display the IP camera name and time stamp for your video recordings. ADMIN PASSWORD SETTING New Password 63 characters maximum Retype Password Save ADD USER ACCOUNT 20 users maximum					Helpful Hints Enabling OSD, the IP camera name and time will be displayed on the video screen for the user. For security purposes, it is recommended that you change the password for your administrator account. Be sure to write down the new password to avoid having to reset the IP camera in the event that it is forgotten. LED: In the near panel of your camera there is a LED beside the network adapter. ON: The LED will
	Retype Password USER LIST User Name	Add	V Delete			the network is working or not. OFF: No light will show, forth option is turn off.

Click the Add button. The default password for the *guest* user account has now been changed.

Please keep in mind that *guest* user name cannot be deleted in this version of the firmware. The best method to keep your camera secure is to change the guest password as described above. The next firmware release will disable the *guest* user account by default. There will be an option for adding a *guest* user account if so desired.