

D-Link®



AC1750 Wi-Fi Router Quick Install Guide

DIR-869

Package Contents



DIR-869 AC1750 Wi-Fi Router



Wi-Fi Configuration Card



Power Adapter



Quick Install Guide



Ethernet Cable

If any of the above items are missing, please contact your reseller.

Minimum Requirements

Network Requirements:

- An Ethernet-based broadband modem

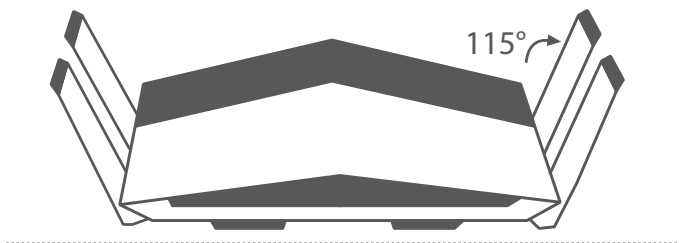
Web-based Configuration Requirements

Computer with the following:

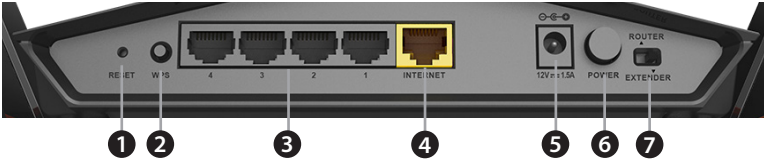
- Windows® or Mac OS® X operating system
- An installed Ethernet adapter or wireless adapter
- Internet Explorer® 9 or higher, Safari® 5.1 or higher, Firefox® or Chrome™

Antenna Orientation

The DIR-869 is designed to give you the fastest, most stable network connection possible. In order to maximize performance, orient the antennas at an angle, pointing outward and away from the base unit.

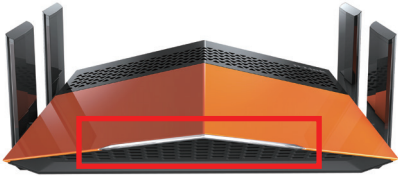


Hardware Overview



1	Reset Button	Press and hold the reset button with a paper clip for 10 seconds to reset the router to the factory default settings.
2	WPS Button	Press to start the WPS process. The LED will blink white.
3	LAN Ports (1-4)	Connect Ethernet devices such as computers, switches, and game consoles.
4	Internet Port	Connect your broadband modem to this port using an Ethernet cable.
5	Power Port	Connect the supplied power adapter.
6	Power Button	Press to power the router on and off.
7	Mode Switch	Select Router (left) or Extender mode (right). To change modes, move the switch to the desired position and after five seconds the router will reboot into the desired mode. Router is the default mode. For information on how to use the router in Extender mode, refer to the user manual located at http://support.dlink.com .

LED Behavior



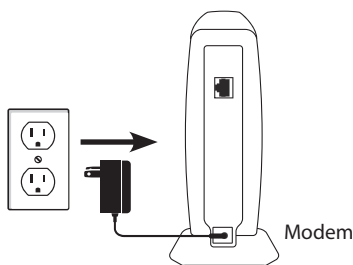
Color	Status	Description
Orange	Solid	Router is booting up or in the reset process.
Orange	Blinking	Router is in recovery mode.
White	Solid	Router is working properly.
White	Blinking	The WPS process is in progress.
None	Off	Router is powered off.

Before You Start

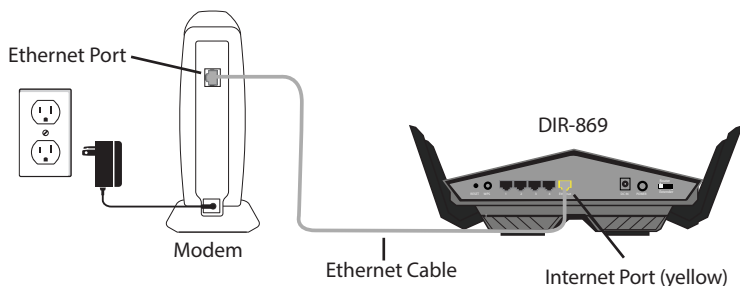
- **Users with DSL providers** - If you are using a PPPoE connection, you will need your PPPoE user name and password. If you do not have this information, contact your Internet provider. Do not proceed until you have this information.
- **Users with Cable providers** - Make sure you unplug the power to your modem. In some cases, you may need to turn it off for up to five minutes.
- **Advanced Users** - If your ISP provided you with a modem/router combo, you will need to set it to "bridge" mode so the DIR-869 router can work properly. Please contact your ISP or refer to the user manual for your modem/router device.

Connect your Router

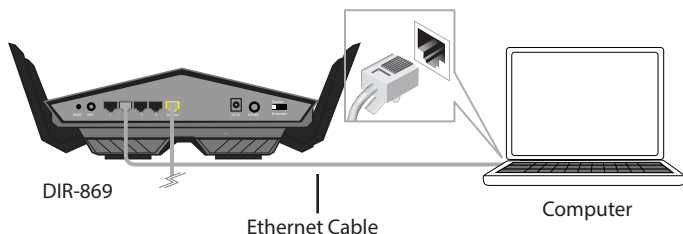
- 1 Unplug the power to your DSL or Cable modem.



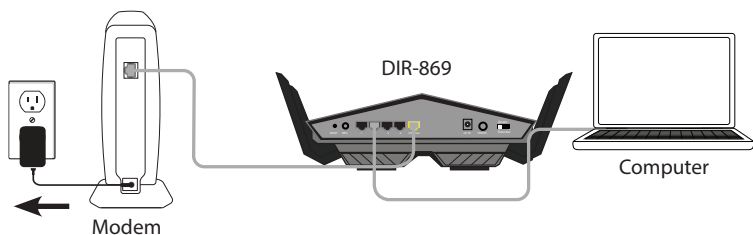
- 2 Unplug the power to your DSL or Cable modem. Connect an Ethernet cable from the Internet port of the router to the Ethernet port on your DSL or Cable modem.



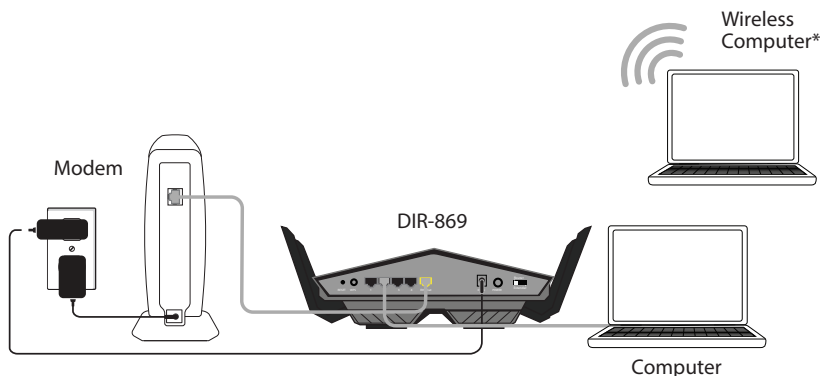
- 3** Connect another Ethernet cable from the Ethernet port on your computer to one of the LAN ports on the router. You can also connect wirelessly to the router with your computer. Use the supplied Wi-Fi Configuration Card for the Wi-Fi network name (SSID) and Wi-Fi password of the router. Complete steps 4 and 5 before attempting to connect.



- 4** Plug the power back into your DSL or cable modem. Please wait about one minute before continuing.



- 5 Plug the power adapter into your router and connect to an available power outlet or surge protector. If the Power LED does not light up, press the Power button on the back of the router.



* If you are connecting wirelessly, you may now connect to the router using the supplied Wi-Fi Configuration Card for the Wi-Fi network name (SSID) and Wi-Fi password.

- 6 After the router has powered up, verify that the Power (white) and Internet (orange or white) LEDs are both lit. Proceed with router configuration.

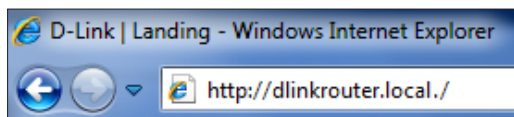
Configuration

There are two ways to configure your router:

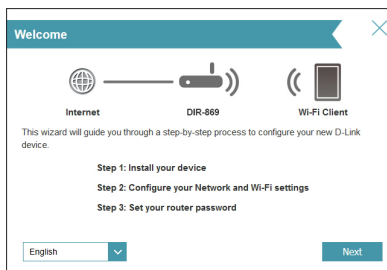
- Web Browser** - Use a web browser from your computer.
- QRS Mobile app** - Use a mobile device with the D-Link QRS Mobile app. Refer to the *QRS Mobile Setup* section for more information.

A. Web Browser Configuration

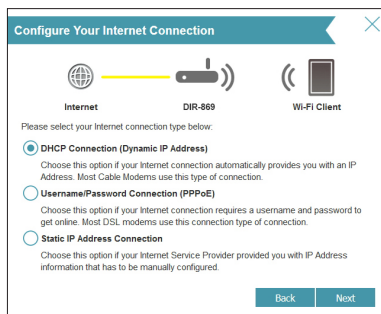
- 1 Open a web browser (e.g., Internet Explorer, Chrome, Firefox, or Safari) and enter **[http://dlinkrouter.local./](http://dlinkrouter.local/)** or enter the IP address of the router (**192.168.0.1**).



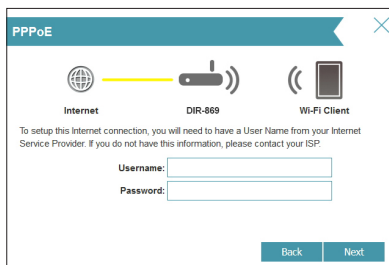
- 2 Select a language and click **Next** to continue.



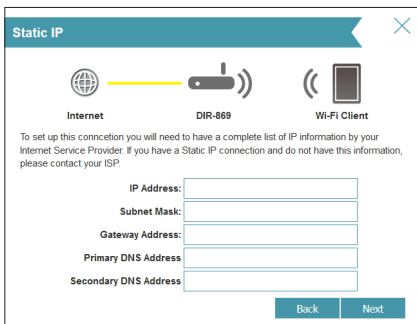
- 3 The router may automatically detect your Internet connection type. If this happens, skip to step 5. If not, then select your Internet connection type and click **Next** to continue.



- 4 DSL (PPPoE) users enter your PPPoE user name and password supplied by your ISP (Internet Service Provider). Click **Next** and skip to step 6.



- 5 If you have a Static IP connection, enter the IP information and DNS settings supplied by your ISP. Click **Next** to continue.



The 'Static IP' configuration screen features a teal header with the title and a close button. Below the header is a diagram showing the connection flow from 'Internet' (globe icon) to 'DIR-869' (router icon) to 'Wi-Fi Client' (phone icon). The main text explains that a complete list of IP information is needed from the ISP. Below this, there are five input fields: 'IP Address', 'Subnet Mask', 'Gateway Address', 'Primary DNS Address', and 'Secondary DNS Address'. At the bottom right are 'Back' and 'Next' buttons.

Static IP

Internet — DIR-869 — Wi-Fi Client

To set up this connection you will need to have a complete list of IP information by your Internet Service Provider. If you have a Static IP connection and do not have this information, please contact your ISP.

IP Address:

Subnet Mask:

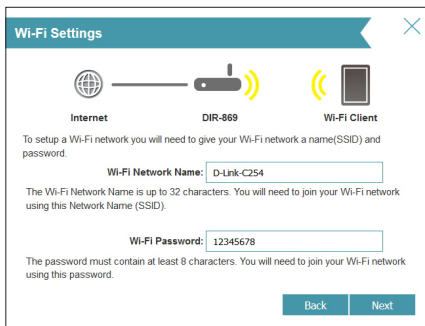
Gateway Address:

Primary DNS Address:

Secondary DNS Address:

Back Next

- 6 For both the 2.4GHz and 5GHz bands, create a name for your Wi-Fi Network and a password. Your wireless devices (i.e., tablets, smartphones, and laptops) will need to have this information entered to be able to connect to your wireless network. Click **Next** to continue.



The 'Wi-Fi Settings' screen has a teal header with the title and a close button. It includes the same 'Internet — DIR-869 — Wi-Fi Client' diagram. The text instructs the user to provide a Wi-Fi network name (SSID) and password. There are two input fields: 'Wi-Fi Network Name' (containing 'D-Link-C254') and 'Wi-Fi Password' (containing '12345678'). Explanatory text for each field is provided. At the bottom right are 'Back' and 'Next' buttons.

Wi-Fi Settings

Internet — DIR-869 — Wi-Fi Client

To setup a Wi-Fi network you will need to give your Wi-Fi network a name(SSID) and password.

Wi-Fi Network Name:

The Wi-Fi Network Name is up to 32 characters. You will need to join your Wi-Fi network using this Network Name (SSID).

Wi-Fi Password:

The password must contain at least 8 characters. You will need to join your Wi-Fi network using this password.

Back Next

*Note: Smart Connect is enabled by default. If you want to have separate Wi-Fi network names and passwords for each band, you will need to disable Smart Connect (located under **Settings > Wireless**) after the wizard is finished.*

- 7 Continue with the Setup Wizard to finish configuring your DIR-869 router. When you see the summary screen, make a note of your settings.

Congratulations! You have completed the router installation.

After you complete the configuration process, the Internet LED will turn white indicating that your router is connected to the Internet.

B. QRS Mobile Setup

- 1 Scan the code below or search “QRS Mobile” (App Store or Google Play) to download the QRS Mobile App to your iPhone, iPad, or Android device.



iOS

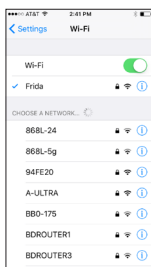


Android



QRS Mobile App

- 2 Once your app is installed, you may now configure your router. Connect to the router wirelessly by going to your wireless utility on your device. Scan for the wireless network name as listed on the supplied Wi-Fi Configuration card/sticker. Select the network and then enter the Wi-Fi Password.



D-Link Wi-Fi Configuration Card	
Default Configuration	Wi-Fi Name(SSID) 2.4GHz:
Wi-Fi Name(SSID) 2.4Ghz: dlink-xxxx	Wi-Fi Password:
Wi-Fi Name(SSID) 5GHz: dlink-xxxx-5GHz	Wi-Fi Name(SSID) 5GHz *:
Password: xxxxxxxx	Wi-Fi Password *:
To configure your router, go to: http://dlinkrouter.local Or http://192.168.0.1 Username: "Admin" Password: "" (leave the field blank)	
Your configuration Username: "Admin" Password:	
*For applicable models	

- 3 Once you connect to the router, tap on the **QRS Mobile** icon from your mobile device, then tap **Start** to continue. Follow the on-screen instructions to complete the setup.

- 4 After the *Setup Complete* screen appears, click **Save** and write down the new Wi-Fi Network name and password on your companion card for future reference.

Note: To reconnect to your router, open your Wi-Fi settings, select the new Wi-Fi Network you created, and then enter your new Wi-Fi password.

Troubleshooting

How do I connect my wireless devices to the DIR-869 router?

1. Open your wireless network utility that displays available wireless networks.
2. Select the Wi-Fi Network name you assigned in the wizard and connect.

Note: If you did not run the setup wizard or you reset the router to its default settings, refer to the Wi-Fi Configuration Card included for the default Wi-Fi Network Name and Wi-Fi Password.

You can also connect wireless devices to the DIR-869 router using WPS:

1. Press the WPS button on the DIR-869 for a minimum of three seconds.
2. Within one minute press the WPS button on your wireless device.
3. Allow up to two minutes to connect.

Note: Some devices may require you to log in to a utility to start the WPS process. Refer to the user manual of the device you want to connect to the router if you do not know how to start the WPS process.

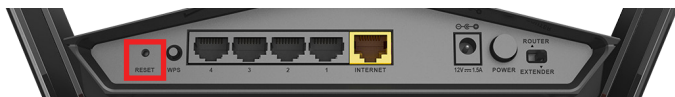
How do I change the wireless settings on the DIR-869 router?

1. Open a web browser (e.g., Internet Explorer, Chrome, Firefox, or Safari) and enter **[http://dlinkrouter.local./](http://dlinkrouter.local/)**. You can also enter the IP address of the router (**192.168.0.1**).
2. At the login screen, enter the router password you created in the wizard (the password is blank by default).
3. From the navigation bar at the top of the Home page, go to **Settings** > **Wireless** to create a new Wi-Fi network name (SSID) and Wi-Fi password.

What can I do if I forget my password?

If you forget your password, you must reset your router. Unfortunately, this process will change all your settings back to factory default.

To reset the router, locate the reset button (hole) on the bottom of the unit. With the router powered on, use an unfolded paper clip to press and hold the button down for about 10 seconds. Release the button and the router will go through its reboot process. Wait about 30 seconds to access the router.



Documentation available at <http://www.dlink.com/DIR-869>.

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Internet: <http://support.dlink.ca>



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