**mydlink cloud** services

# DCS-935L

# Package Contents

DCS-935L HD Wi-Fi Camera

Power Adapter

Wall Mount Kit

Quick Install Guide

Quick Install Card

If any of the above items are missing, please contact your reseller.

# Minimum Requirements

- Wireless 802.11ac/n/g network
  (Wireless AC network recommended for optimum performance)

**Mobile Device**
- iPhone, iPad, or Android smartphone or tablet
  (Refer to the mobile app's store page to see if your device is compatible)
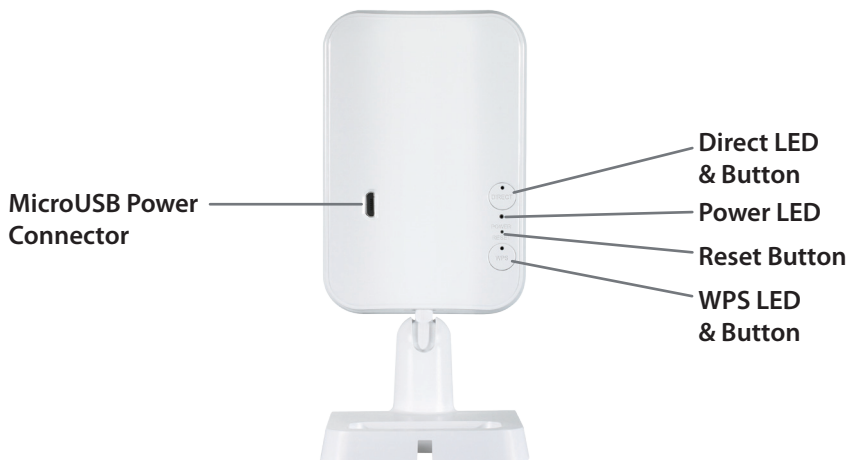
**Network Device and Service**
- A wireless router (802.11ac/n/g) with Internet service
- An e-mail account (required to create a mydlink® account)

# Product Overview

## Front

**Microphone**

**IR LEDs**

**Camera Lens**

**Light Sensor**

**Camera Stand**

## Back

**MicroUSB Power Connector**

**Direct LED & Button**

**Power LED**

**Reset Button**

**WPS LED & Button**

# Setting Up Your Camera

Please follow the instructions below to set up your mydlink camera.

**1** On your mobile device, download mydlink Home by going to **mydlinkhomeapp.dlink.com**, or by searching for **mydlink Home** in the iTunes App Store or Google Play.

mydlinkhomeapp.dlink.com

**2** Launch the mydlink Home app and create a new account or sign in to your existing account.

> **iOS**: If you are asked about allowing the app to access your location, select **Allow**.
>
> **Android**: Make sure location services are turned on in your phone's settings.

**3** After logging in, tap the **Settings** icon ⚙ in the top-left corner, select **Add New Device**, and follow the instructions.

mydlink Home
➕ Add new device
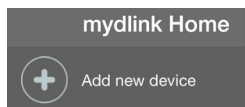
> When you are asked to scan a QR code, use the code on the Quick Install Card in your package, or on the label attached to your device.

Congratulations, your DCS-935L is now ready to use! Be sure to check the **support.dlink.com** website periodically for the latest firmware updates to keep your product up to date with the latest features.

*Note: If you experience issues registering this camera with your mydlink account, or if you purchased an open box or resold unit, perform a hard reset by pressing and holding the reset button on the device for 10 seconds while the device is powered on. **If you are returning the device to the place of purchase, please perform the hard reset procedure to clear the device of any personal data.***

# Mounting the Camera

Please refer to the steps below to assist you with mounting the camera.

> ℹ️ We suggest that you configure the camera before mounting.

1. Use a pencil to mark two points on the wall or ceiling that are 40 mm (1.6 in) apart. Use a 6 mm drill bit to drill the holes where you marked. The holes should be 25 mm deep (about 1 in deep). Insert the screws into the holes. When you tighten the screws, leave 2 mm for fitting the mounting base over the screw-heads.
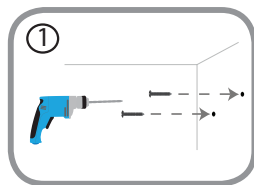
   *Note: If the wall is made out of concrete, before inserting the screws, insert the provided plastic anchors to support the screws.*

2. Place the mounting base over the screws that are inserted in the wall or ceiling. Make sure to fit the screw-heads over the big holes in the base, and slide the mounting base downward to lock it firmly in place. Lightly pull the base forward to make sure that it is locked. Adjust the angle of the camera as needed.
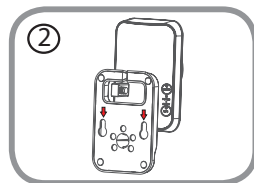
# FAQs

1. **What is a mydlink No.? What is it used for?**
   Each camera has a unique eight-digit mydlink No. which will be shown on the label on the back of your camera. This eight-digit number identifies your device, and is required to add your device to your mydlink account.

2. **What can I do if my camera is not working correctly?**
   - To make sure your hardware is installed correctly, check to see if:
     - the power LED is lit solid green
     - your Internet connection is working
     - your router's wireless & WAN connections are okay
     - your router supports UPnP®
     - your mobile device is currently on the same wireless network as your camera
     - both your mobile device and camera have a working Internet connection
   - If your camera is still not working, check your router and make sure it has the latest firmware.

3. **What can I do if I forget my password?**
   If you forget your password, you must reset the camera. Unfortunately, this process will change your settings back to factory default and remove it from your account. To reset the camera, locate the reset button on the back of the camera. With the camera powered on, use an unfolded paper clip to hold the button down for 10 seconds. Once the camera restarts, follow the steps in this guide to set up your camera again.

   **Reset Button**

4. **Why is there a white haze when viewing in night vision mode?**
   When viewing in night vision mode, the IR lights on the camera may be reflecting off a nearby surface. Try repositioning the camera in order to avoid glare from IR LEDs.

5. **Can I use my DCS-935L as a portable camera?**
   Yes, to use the DCS-935L as a portable camera, you can power the camera with a portable battery that supplies 5V/2A of power.

# Technical Support

This guide is only for initial configuration. Please refer to the user manual to learn more or visit http://www.mydlink.com for more information. Also feel free to contact us. U.S. and Canadian customers can contact D-Link Technical Support through our website.

## USA

http://support.dlink.com

## Canada

http://support.dlink.ca

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